

Provo Airport

EMERGENCY CONTINGENCY PLAN

Provo Airport has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Steve Gleason at sgleason@provo.utah.gov. Provo Airport is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, Provo Airport will:

Provide for the deplanement of passengers;

Provide for the sharing of facilities and make gates available at the airport; and

Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Provo Airport has facility constraints that limit our ability to accommodate diverted flights or maintain the airport's safe operation and strongly encourages aircraft operators to contact the airport at 801-368-0383 for prior coordination of diverted flights, except in the case of a declared in-flight emergency. There are a few facility constraints including runway length (8,600 feet), and tower operation (7am to 9pm local time). These constraints are noted in Provo Airport's Airport/Facility Directory record. During diversion events Provo Airport will issue NOTAMs, as needed, regarding its ability to accommodate diverted flights. NOTAM's will be updated as quickly as possible to ensure the safe and efficient operation of the airport and its ability to serve the civil aviation needs of the public during irregular operations events.¹

Airport Information

Name of Airport: Provo Airport

Name and title of person preparing the plan: Steve Gleason, Airport Manager

Preparer contact number: 801-852-6715

Preparer contact e-mail: sgleason@provo.utah.gov

Date of submission of plan: July 31, 2012

Airport Category: Large Hub Medium Hub Small Hub Non Hub X

Contact Information2

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Duty Manager at 801-368-0383 or 801-368-0688 for assistance.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays. The sterile area of the terminal can be used (when not already in use by departing flights) as a rest area for diverted, or delayed passengers. Capacity is 177 passengers. Vending, water, and restrooms are available. TSA may not be available to re-screen those passengers who wish to exit the secure or sterile areas.

Provo Airport has limited equipment and personnel needed to safely deplane passengers from air carrier aircraft. We will utilize this equipment to deplane passengers as soon as practicable after receiving requests from such airlines at the contact number listed above. We will also provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

The gates at Provo Airport are under common use gate leases, permits, or agreements to air carriers and are controlled by the airport. We direct our common use air carrier users to make gates and other facilities available to an air carrier seeking to deplane at a gate, to the maximum extent practicable.

Provo Airport will provide public access to its emergency contingency plan through one or more of the following means:

Posted on the airport website (<http://www.provo.org>)

Written plan available at the Airport Offices 801-852-6715.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection³

Option 2 (applies if the airport does not international passenger processing capabilities and expects at least occasional international diversions): Provo Airport does not have international passenger processing facilities. We will coordinate with local CBP and law enforcement officials to identify suitable areas and procedures for establishing a temporary sterile area into which international passengers on diverted aircraft who have not yet cleared United States Customs and Border Protection can be deplaned. Once these efforts are complete, we will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

Provo Airport will provide public access to its emergency contingency plan through one or more of the following means:

- Posted on the airport website (<http://www.provo.org>)
- Written plan available at the airport offices 801-852-6715