

pr**vo**
POLICE

2015
Annual Report

Message from the Chief of Police



Dear Provo Community:

2015 has been a challenging year for police departments across the United States. Questions regarding racial bias, excessive force and procedural justice have been asked of police agencies in many cities around our country.

While we here in Provo have not experienced those direct challenges, we have taken action to ensure that the public has a high level of trust in our professionalism. At the suggestion of Dr. Dianne McAdams-Jones, who serves on our Citizens Advisory Board, we initiated a series of community meetings which we entitled “Conversations on Race.” The goal of these gatherings is to learn from one another about how race affects one’s belief in the fairness of our criminal justice system.

After the incidents in Ferguson, Missouri, President Obama convened a task force to make suggestions on improving the relationship between residents and their local police. This resulted in the release of the “President’s Report on 21st Century Policing,” which noted 59 recommendations and 91 action items. With the support of Mayor Curtis we have made it a goal for 2016 to meet as many of those recommendations as possible.

The above actions are a great addition to our training programs and accountability processes which reinforces our belief that we operate to serve the public and earn their trust.

2015 also provided us with an opportunity to better focus on our community policing efforts by creating a fourth division. Now lead by a captain, the Special Operations Division works with other staff and community members to better address recurring quality of life issues in the City.

I want to finish by thanking the men and women of the Provo Police Department for their excellent work in 2015, which resulted in a 9% reduction in serious crime!

Sincerely,

John King
Chief of Police



The President's Report on 21st Century Policing

On December 18, 2014, President Barack Obama signed an executive order establishing the Task Force on 21st Century Policing. The President charged the task force with identifying best practices and offering recommendations on how policing practices can promote effective crime reduction while building public trust.

The task force recommendations (59), each with action items (totaling 91), are organized around six main topic areas or “pillars:”

1. Building Trust and Legitimacy
2. Policy and Oversight
3. Technology and Social Media
4. Community Policing and Crime Prevention
5. Officer Training and Education
6. Officer Safety and Wellness

With the support of Mayor Curtis, we have decided to use this report as a template to measure our progress as an agency.

Here is how we plan on using this important report:

- Share the report internally with members of the Provo Police Department.
- Create an in-house work group led by Captain Cliff Argyle.
- Share the report with members of our community and elected officials.
- Have the workgroup create a workable draft of how we currently comply with the recommendations.
- Invite outside citizen participation on the work group.
- Task this expanded work group with creating a Provo Police response to each of the recommendations. The responses will list what we would like to do, and what the timeline and costs for implementation are.
- Review one of the pillars each month with Citizens Advisory Board.
- Post the progress of this workgroup on our Department website.
- Brief Mayor Curtis on our progress.

Mission Statement

We work with citizens to improve quality of life, safeguard liberties, solve problems, and stop crime.

We provide proactive service in a professional, compassionate manner.



Department Values

- P – Pride in ourselves
- R – Respect for our community
- I – Integrity of our profession
- D – Dedication to our work
- E – Excellence in our service



Office of the Chief

Promotions

Todd Grossgebauer to Captain – February 2015
Rich Ferguson to Captain – February 2015
Troy Beebe to Lieutenant – February 2015
Sean Ellefsen to Sergeant – February 2015

New Officers

Taylor Knight
Jason Crowther
Tyson Davies
Casey Hughes
Quintin Grillone
David Bowen
Alex Felsing

Civilian New Hires

Lauren Loch – Dispatcher
Amber Dalton – Dispatcher
Kadee Hall – Dispatcher
Ed Barrera – Fleet Coordinator
Shilo Harris – Special Event Coordinator
Shanna Marx – Patrol Office Assistant
Jordan Meyer – Victim Services
Wilma Castro – Victim Services
Aubri Roundy – Crossing Guard Assistant Coordinator
Javin Weaver – Parking Enforcement
Yader Zelaya – Parking Enforcement

Office of the Chief Retirements

Honoring the dedicated service of Provo Police employees



Doug Stradling
22 Years



Paul Janda
22 Years



Dennis Ashcroft
22 Years



Jay Mansanarez
19 Years



Shane Sorensen
16 Years



Colleen Santistevan
15 Years

Office of the Chief

Office of Professional Standards and Training

OPST is dedicated to fostering a culture of integrity among Provo Police Department staff by educating employees and promoting and ensuring ethical behavior. In 2015, 193 employees attended training for a total of 17,864 hours and 360 different classes.

The goal of the OPST is to assure that the integrity of the department is maintained through a system of internal discipline where objectivity, fairness, and justice are upheld by an intensive, impartial investigation and review process.

OPST will verify that complaints are thoroughly investigated in the fairest possible way, with the goal always being to discover the truth of the matter. By fulfilling those responsibilities, we help ensure that the Provo Police Department maintains the highest ethical training standards.

| Types of Complaints | Officer Dispositions | Action Taken Against Officers |
|---------------------------------------|----------------------|-------------------------------|
| Criminal – 3 (Off Duty) | Sustained – 1 | Termination |
| | Unfounded – 2 | None |
| Demeanor -4 | Not Sustained – 2 | Counseling – 1 / None - 1 |
| | Sustained - 1 | Unknown |
| | Unfounded - 1 | None |
| Improper Conduct - 1 | Unfounded - 1 | Counseling |
| Improper Search - 1 | Not Sustained – 1 | None - 1 |
| Inappropriate Use of Force - 5 | Exonerated – 1 | None – 1 |
| | Unfounded - 4 | None - 4 |
| Neglect of Duty - 2 | Sustained - 2 | Termination - 2 |
| Traffic - 3 | Sustained – 3 | Counseling – 2 |
| | | Oral Reprimand - 1 |

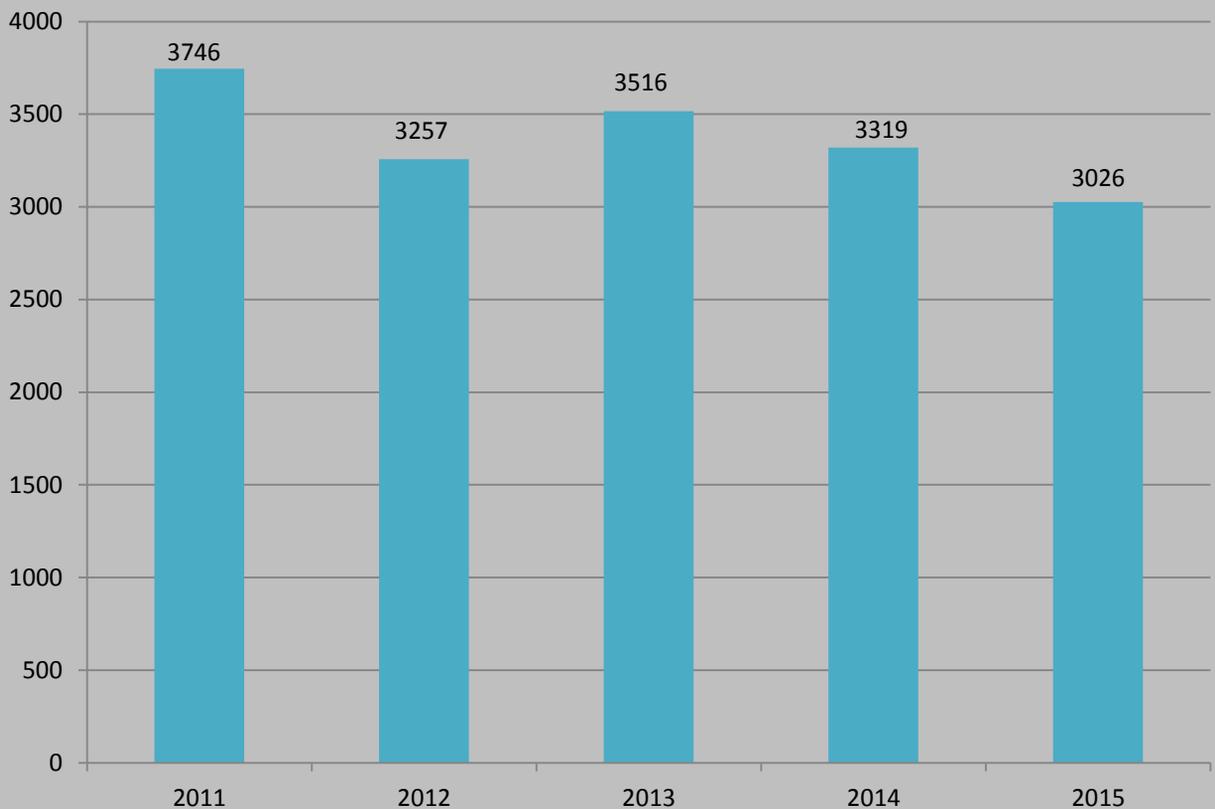
Part I Crime

Statistics

Uniform Crime Reporting (UCR) guidelines track eight “index Crimes” known also as Part I Crimes. The UCR system includes crimes that are most likely reported to the police and to occur with sufficient frequency to provide an adequate basis for comparison.

Part I crimes are reported to the FBI and include; Homicide, Rape, Robbery, Assault, Burglary, Theft and Arson.

Provo City experienced a -9% decrease of Part I Crimes in 2015 compared to 2014.



Patrol Division



Captain John Geyerman

Under the command of Captain John Geyerman, the Patrol Division functions as the most visible unit of the department, serving as its backbone. The Patrol Division works with the citizens of Provo in a competent and proficient manner.

The Patrol Division is made up of police officers who patrol in vehicles, motorcycles, bicycles, as well as on foot. The Patrol Division also includes specialists who perform crime analysis, animal control, and parking enforcement.

The primary objective of the Patrol Division is to protect the safety and security of all citizens living or visiting Provo City.

The Patrol Division's daily efforts include much more than writing a ticket or taking a report; it means working with the community to prevent crime, proactively addressing traffic concerns and solving community problems. The partnership we have with our community is crucial to our success.



Patrol Division

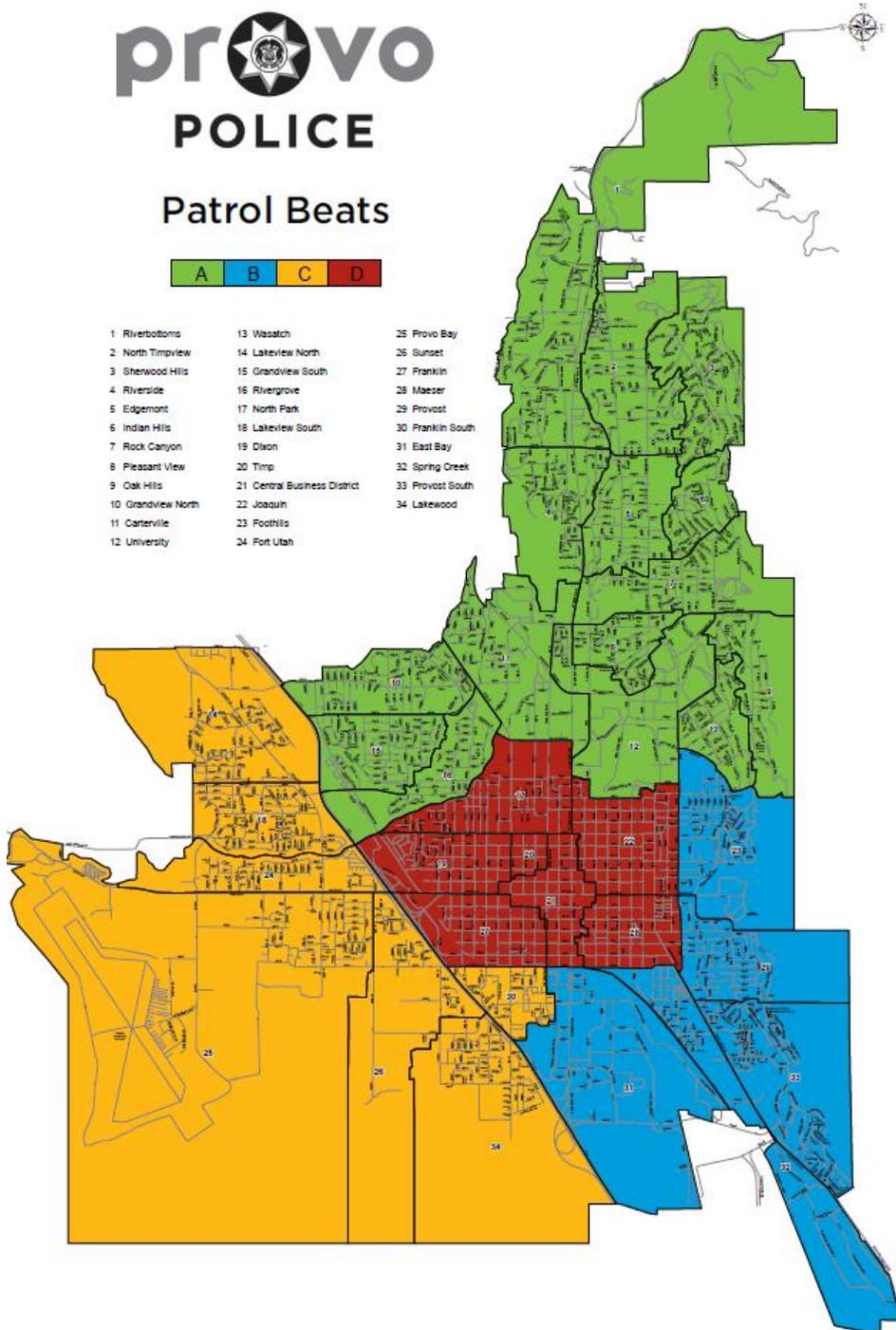
Patrol Beats for Geographic Responsibility



Patrol Beats



- | | | |
|--------------------|------------------------------|-------------------|
| 1 Riverbottoms | 13 Wasatch | 25 Provo Bay |
| 2 North Timpvie | 14 Lakeview North | 26 Sunset |
| 3 Sherwood Hills | 15 Grandview South | 27 Franklin |
| 4 Riverside | 16 Rivergrove | 28 Maeser |
| 5 Edgemont | 17 North Park | 29 Provost |
| 6 Indian Hills | 18 Lakeview South | 30 Franklin South |
| 7 Rock Canyon | 19 Dixon | 31 East Bay |
| 8 Pleasant View | 20 Timp | 32 Spring Creek |
| 9 Oak Hills | 21 Central Business District | 33 Provost South |
| 10 Grandview North | 22 Joaquin | 34 Lakewood |
| 11 Carterville | 23 Foothills | |
| 12 University | 24 Fort Utah | |



Patrol Division

Traffic Enforcement Unit

The Traffic Enforcement Unit is currently comprised of one sergeant and three officers. The primary duty of the Traffic Enforcement Unit is the enforcement of traffic laws in order to reduce traffic accidents and keep roadways safe for the citizens of Provo. The Unit concentrates its enforcement efforts to areas with high numbers of traffic accidents.

These officers also assist with various city sanctioned marathons/runs, the Freedom Festival, National Night Out, crosswalk enforcement details, river trail patrols, parades, funeral processions, and escorts for dignitary and national events.



Patrol Division

Animal Control Unit

Our Animal Control officers handle animal bites, nuisance investigations and any other calls involving animals. They issue citations when needed and work closely with the Animal Shelter. They also help the community with an array of requests including the setting of traps to eliminate nuisances. The Animal Control Unit also assists our patrol officers on major incidents, traffic control concerns and special events.



Patrol Division

Parking Enforcement Unit



Our Provo City Parking Enforcement Unit is an integral part of our team.

These parking officers issue citations, assist patrol officers on major incidents and are known to help us locate DUI's, stolen vehicles and missing persons.

Our parking enforcement officers attend daily patrol briefings to share information and to coordinate efforts to help our officers with daily planning and operations.

Patrol Division

Bomb Squad



The Provo City Bomb Squad is comprised of explosive ordnance trained (EOD) personnel from the Provo Police Department and eight other statewide bomb squads. Together they serve as a task force that provides a first line response to incidents involving or suspected of involving explosives, Improvised Explosive Devices (IED) and Weapons of Mass Destruction (WMD).

In 2015, the Provo Bomb Squad was utilized eighteen times and the bomb dogs responded to forty-seven incidents.



Patrol Division

K-9 Officers



Criminal Investigation Division



Captain Cliff Argyle

Captain Cliff Argyle is the commander of the criminal investigative division which is comprised of person/property crime detectives, special victim unit detectives, crime scene technicians and victim advocates.

The primary goal for this unit is to provide thorough investigations on all major crimes. Detectives also ensure that criminal cases are properly prepared for prosecution.

Some of the cases they work on a regular basis are; homicide, rape, robbery, burglary, arson, missing persons and fraud cases.



Criminal Investigation Division

Missing Person



Elizabeth Elena Laguna Salgado was reported missing on 4/17/2015, by her uncle Rosenberg Salgado. Provo Police organized one major search and the community has held several other smaller searches for Elizabeth. Her family came to Utah from Mexico to help in finding her.

Detectives have interviewed her co-workers, students, roommates, and friends. Detectives also traveled to Mexico to follow up on leads.

Criminal Investigation Division

Cases of Interest

Burglary

January 14, 2015, Thomas Laird was arrested for five “smash and grab” burglaries of businesses in the downtown area. Several computers, video game systems, and knives were recovered. Laird confessed to the crimes.

On January 7, 2015, Jonathan Sells and Jaime Amaro were identified as suspects in several residential burglaries where firearms had been stolen. Over a two day period, both Jonathan Sells and Jaime Amaro were tracked down and arrested for possession of the stolen firearms and an ounce of methamphetamine.

Jamie Amaro was sentenced to sixteen years for these crimes.

Cold Cases

The remains of two missing people were discovered in Rock Canyon by a hiker exploring the area. One body was linked to a missing person, Jonathan Berry, who had been missing since 2006. The second set of remains belonged to a missing Polish exchange student, Jakub Gorowski.

In December 2015, a man missing since 2007 was found deceased in Colorado.



Criminal Investigation Division

Victim Services



The mission of Victim Services is to provide crisis intervention, emotional support and critical service referrals to aid victims and their children as well as to promote community awareness on victimization issues. Coordination of resources is essential to providing effective victim services. The Victim Services program serves as a liaison with other community resource agencies to promote effective coordination of resources. Our services include:

- Assistance throughout the criminal justice system, including court support
- Information on safety issues and safety planning
- Education on domestic violence and other crimes
- Referrals for long-term counseling
- Information on short-term counseling service and support groups
- Assistance with reparations for medical expenses, loss of wages and restitution
- Assistance with Shelter placement
- Protective orders and information on other social service agencies

Special Operations Division



Captain Rich Ferguson

Captain Ferguson and the officers assigned to the Special Operations Division work on reoccurring problems that affect the quality of life within Provo City. There are three different units in this division; Community Policing, Special Enforcement and School Resource Officers.

These units work with other divisions in the police department, other city, state and federal entities to eliminate and deter criminal activity.



Special Operations Division

Community Policing

This past year our unit has organized and participated in some great community-centered events:

- 'Coffee with a Cop'
- Two Citizen Academies, as well piloting a new Employee Academy for Provo City workers.
- Hosting another successful 'National Night Out Against Crime' event. (*The 2016 NNO will be held on Tuesday, August 2nd*)
- Participating in the Department Summer of Fun Series
- 'Brats with Cops' grilling time outside our Community Policing Substation.
- Numerous individual Neighborhood Meetings, Street BBQs, and similar events.

We continue to work with our community partners and agencies, and have enjoyed building new relationships.

National Night Out



Special Operations Division

Community Policing

Coffee with a Cop



Summer of Fun Series



Special Operations Division

Community Policing

Brats with Cops



Special Operations Division

Community Policing

Citizens Academy



Neighborhood Chair Luncheon



Special Operations Division

School Resource Officers

The School Resource Officers work closely with Provo School District to ensure safety and security for our school children. They also strive to build positive relationships with students that last past graduation. Some of these relationships have helped students go on to careers in Law enforcement and emergency services. The team is dedicated to building partnerships in our community and helping our youth achieve their goals.



During 2015, the SRO team was instrumental in solving numerous cases involving gang activity and graffiti violations. They were also certified to teach the national Gang Resistance Education and Training (GREAT) program. Fifth-grade students from Franklin and Timpanogos Elementary Schools were the first to participate in the class and graduate from the program.

SROs also oversee the Police Post Explorer program for teens and young adults. Our Explorers competed in the National Explorer Convention in Las Vegas. The cadets came in fifth place for their Crime Scene Investigation skills, while two of our officers were awarded first place in the Advisor Mountain Bike category.

Special Operations Division

Utah County Major Crimes Task Force

A multi-jurisdictional task force comprised of both local, State and Federal agencies are comprised to identify and disrupt drug trafficking organizations operating in Utah County.

In 2015, the Task Force seized \$16,475,850.00 in controlled substances with 398 criminal indictments. Although the focus of the task force is on drug trafficking organizations, they also assist local jurisdictions by contributing staffing and equipment for investigations involving missing persons, gang violence and homicide.



Operational Support Division



The Operational Support Division is led by Captain Grossgebauer and consists of amazing men and women who work behind the scenes to support Provo City police officers.

This division includes specialists who work in Records, Communications, Evidence, Property, Budget and Training.

Captain Todd Grossgebauer



Operational Support Services

Records Division

The employees of our Records Division are the first faces one would see when visiting our department. They are always willing to help the public and their co-workers with their needs. Whether you need a copy of a report , traffic accident or simply directions to the court, our friendly staff is there to assist you. In addition, our staff processes all paperwork making sure it is maintained and sent where needed. Reports are also processed for statistics and submissions to the FBI.

Our office is continually working on purging old case files per the state retention schedule and scanning those reports that need to be maintained. This goal expands from the early 1960's thru today. This will help make these reports readily available to our officers when requested.



Operational Support Services

Communications

The Provo Police Communication Center dispatches 24/7 for firefighters, paramedics, parking cadets, police and animal control officers.

Communication Specialists answer emergency and non-emergency phone calls for the police department.



This year, our center was recognized in the American Shooting Journal. Check out the story at:

<http://americanshootingjournal.com/do-you-need-police-fire-or-medical/>

In Memoriam

Honoring Provo Police officers who made the ultimate sacrifice

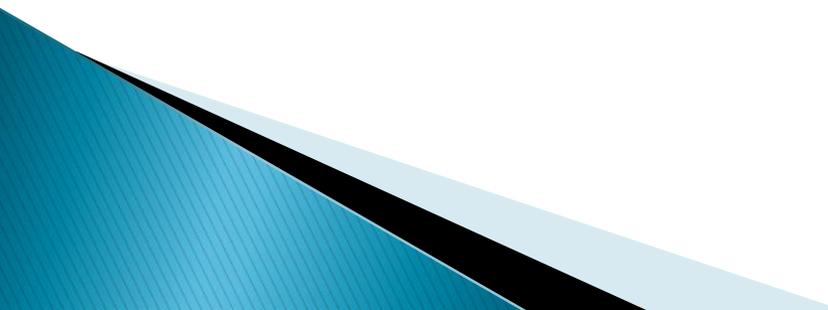
Trent Halladay
July 22, 2006

Norman Kim Nisson
January 11, 1995

Frank J Tucker
June 16, 1904

William Strong
June 27, 1899

Albert H. Bowen
October 15, 1873



Provo Police Foundation

Striving for Excellence

The Provo Police Foundation is a subgroup of the Provo Foundation. This non-profit is a 501 (C) (3) organization and was formed in 2014 with the intent to raise funds for the Provo Police LEAD (Law Enforcement Aiming for Degrees) program.

The funds raised will supplement the City and Department funds which are earmarked to assist staff with affording a college education. The LEAD program will reimburse staff members up to 50% of their total costs for college courses which lead to a degree.

Chief King has stated, “The obtaining of a college degree is important to the development of any professional. This is especially true in policing where critical thinking and decision-making skills are regularly tested.”

The Police Department is moving forward with this ambitious program with the strong support of Mayor John Curtis. He recognized that the program’s goal of increasing the number of college graduates within the Police Department “will provide more well-rounded individuals who will be able to better serve the citizens of our City.”

Interested individuals and companies may make tax-deductible contributions made out to “Provo Foundation,” with a notation of “Police” in the memo section. The Federal Tax Exempt number is 12005250-002-STC.

