

MY USAGE TRACKING

TAKE CONTROL OF YOUR UTILITY BILLING.

Throughout the year, our billing office gets thousands of calls about high utility bills. After analyzing the account and taking into consideration electrical usage vs. water usage, consumption averages over the year and temperatures, etc. in most cases, the phone call changes from a high or incorrect bill complaint to the consensus that electricity (and water) was abundantly available and used (or possibly wasted), and now payment needs to be made*.

It can become a vicious cycle, and as your Public Power Provider we want to offer you the best tools and resources so that you as a customer can take control!

HOW CAN YOU BREAK THE CYCLE?

Answer this: Do you know how much power you use per day? Per hour? Do you know when you use the most electricity during a 24-hour period? Do you know if your utility bill is high because of a billing error or because you used a lot more electricity than you were aware of?

If you don't know these things, how can you break the cycle? How can you make changes if you don't know what to change?

KNOWLEDGE IS POWER.

Provo Power and 311 Customer Service now offer a resource that allows our customers to visualize and monitor their own usage (daily and hourly)! Customers can actually see their power usage allowing the opportunity for changes to be made that could potentially save energy and money, or at least by using this tool, customers will have a better picture and expectation of what the monthly bill might look like - before getting it in the mail.

Until recently, this hasn't been available to our customers, so we believe that this tool is a game changer, and just the beginning of great things to come for our customers.

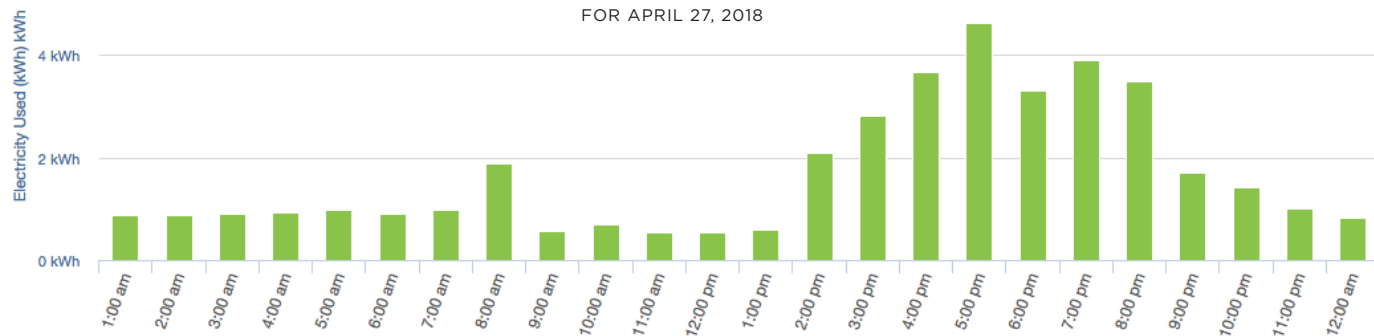
Register today and let's get serious about taking control!

www.mysuage.provo.org

*Please note that we are not discounting that there may be instances where billing errors can occur. If that is the case, we will do what is necessary to rectify the problem and make sure that our customers get taken care of.

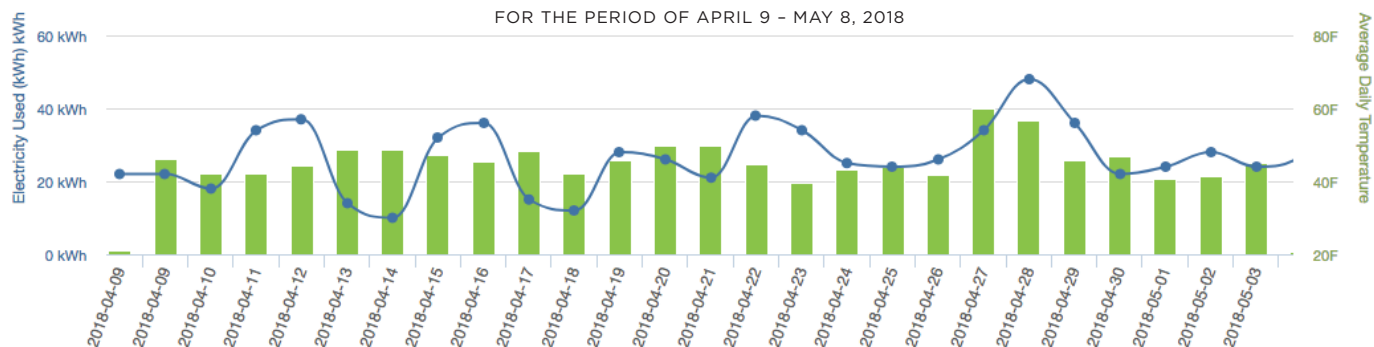
HOURLY SMART METER USAGE CHART

FOR APRIL 27, 2018



DAILY SMART METER USAGE CHART

FOR THE PERIOD OF APRIL 9 - MAY 8, 2018



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It's a perfect summer evening in Provo. As color changes the sky, the air begins to cool. A crowd gathers, buzzing with excitement. And then you hear it, the taps of a drum, signalling the band has arrived on stage.

I am thrilled to announce that the Rooftop Concert Series lives on! We're excited for the energy these concerts have generated and can't wait to experience it again this year.

The series will run for three months on the first Fridays of July, August, and September. That's July 6, August 3, and September 7. Mark your calendars! As usual, the stage will be right at the NuSkin steps on Center Street, against the backdrop of our world renowned downtown. In fact, why not plan to grab dinner or a treat at your choice of over 70 one-of-a-kind eateries right here in downtown Provo. Our downtown is a jewel, and I hope you take time to enjoy it, during Rooftop and whenever you get the chance.

President Kevin Worthen from BYU and President Matt Holland from UVU, each of whom is a dear friend of mine, deserve a special shout out for helping sponsor our September concert when we'll be welcoming students back home to Provo. But we have many others to thank for this series, as well. I want to personally thank Sarah Wiley and her team for agreeing to do the legwork to pull off the series again. She and three other Provo residents, Courtney Kendrick, Mindy Gledhill, and Justin Hackworth dreamed up the concert series years ago, and we could never thank them enough for that. But the series would not exist without our donors, past and present. We'll be highlighting this year's amazing donors through social media and at the concerts. We appreciate all who help make this happen.

Gone are the days when Provo's image was of a boring uptight town. Rooftop symbolizes the magic of Provo. I hope to see you as the bands take the stage!

[READ MORE FROM THE OFFICE OF THE MAYOR](#) | MAYORKAUFUSI.COM

PIONEER DAY EXTRAVAGANZA

TUESDAY, JULY 24, 10AM-2PM
NORTH PARK | FREE

Hop in your covered wagon and roll down to North Park to celebrate Utah State's rich heritage. Enjoy live music, children's games and crafts, fresh baked pie, the Farmer's Market, Food Trucks, and live animals. Explore the Pioneer Village and Museum, Native American Village, and the Mountain Man Encampment. Bake and bring your best pie to be judged by local experts (registration required).

For more information visit provo.org/recreation



FIREWORK RESTRICTIONS

Due to dry, hazardous fire conditions, please note the following local fireworks restrictions:
It shall be unlawful to discharge fireworks or other pyrotechnic devices in the following areas:

- » Restricted areas as identified on the map available at Provo.org
- » All areas of Provo City within 20 feet of combustible weeds, grasses, trees, shrubs, fences, or structures.
- » Provo City parks unless specifically designated for use of consumer fireworks. Use of consumer fireworks shall comply with the following laws, ordinances, or rules:
- » All fireworks shall be on the approved list adopted by the Utah State Fire Marshal.
- » Approved fireworks may be discharged:
 - From July 2 through July 5, and July 22 through July 25
 - On January 1 and December 31
 - The day before and on the Chinese New Year
 - From 11AM to 11PM (except to midnight on July 4 and July 24)

These restrictions will be aggressively enforced. Violators are subject to maximum fines under the law

PROVO NEIGHBORHOOD PROGRAM

Congratulations to the Provo Neighborhood Program for celebrating its 50th anniversary this year! The Neighborhood Program provides a channel for communication among citizens, elected officials, and city department staff.

Did you know that Provo has 34 unique neighborhoods? Find out which one you live in and how to get involved!

Visit neighborhood.provo.org

ROOFTOP CONCERT SERIES

100 W Center Street | FREE

Free concerts in Provo, the first Friday of July - September, 2018 will be the 9th year for the Provo Rooftop Concert Series, showcasing the finest bands in Utah. Free concerts, outside, under the stars.

For more information visit rooftopconcertseries.com

JUL 27 CALENDAR | JULY

- | | |
|--|---|
| 2 BALLOON FEST 1100 N FREEDOM BLVD @ 6 AM*
FREEDOM DAYS CENTER ST & UNIVERSITY AVE @ 10AM* | 14 PROVO FARMERS MARKET PIONEER PARK @ 9AM-2PM
COPA COVEY CENTER MAIN HALL @ 7PM** |
| 3 BALLOON FEST 1100 N FREEDOM BLVD @ 6 AM*
FREEDOM DAYS CENTER ST & UNIVERSITY AVE @ 10AM* | 17 CITY COUNCIL MEETING COUNCIL CHAMBERS @ 5:30PM
SUMMER READING BOOK SWAP LIBRARY @ 7PM* |
| 4 BALLOON FEST 1100 N FREEDOM BLVD @ 6 AM*
GRAND PARADE UNIVERSITY AVE @ 9 AM*
FREEDOM DAYS CENTER ST & UNIVERSITY AVE @ 10AM*
STADIUM OF FIRE LAVELL EDWARDS STADIUM @ 8 PM**
INDEPENDENCE DAY HOLIDAY CITY OFFICES CLOSED
GARBAGE PICKUP ONE DAY LATE WED - THURS | 18 AN EVENING WITH JOSI KILPACK LIBRARY @ 7PM* |
| 6 ART STROLL DOWNTOWN PROVO GALLERIES
ROOFTOP CONCERT 100 W CENTER @ 7:30PM* | 19 BOARD OF ADJUSTMENT COUNCIL CHAMBERS @ 5PM |
| 7 PROVO FARMERS MARKET PIONEER PARK @ 9AM-2PM
JOSHUA CREEK COVEY CENTER @ 7:30PM** | 20 FAMILY FILM EVENT COVEY CENTER MAIN HALL @ TBD |
| 9 JR LIFEGUARD CAMP REC CENTER** | 21 PROVO FARMERS MARKET PIONEER PARK @ 9AM-2PM
FAMILY FILM EVENT COVEY CENTER MAIN HALL @ TBD |
| 10 CITY COUNCIL MEETING COUNCIL CHAMBERS @ 5:30PM | 24 PIONEER DAY CITY OFFICES CLOSED
PIONEER DAY EXTRAVAGANZA FREE
NORTH PARK @ 10AM - 2PM*
GARBAGE PICKUP REGULAR SCHEDULE ALL WEEK |
| 12 COPA COVEY CENTER MAIN HALL @ 7PM** | 25 PLANNING COMMISSION HEARING COUNCIL CHAMBERS @ 5:30PM |
| 13 COPA COVEY CENTER MAIN HALL @ 7PM** | 26 RIDERS ON THE ORPHAN TRAIN LIBRARY @ 7PM |
| | 28 PROVO FARMERS MARKET PIONEER PARK @ 9AM-2PM |