



INVOLVED

A PROVO CITY PUBLICATION | FALL 2019



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How do you want to receive city news?

Help us serve you better by completing a short communications survey at PROVO.ORG/SURVEY



Welcome to the first ever online-only version of INVOLVED. If you're reading this, congratulations and thank you! You're helping us in our ongoing quest to find the best ways to reach you.

I've been clear from my arrival as your mayor that communication with you is a priority. I say, "with you" and not just "to you," because I learned a long time ago that effective communication must be a two-way street. That's why you'll see me handing out my email address and cell phone number virtually everywhere I go. It's why I've initiated listening tours visiting each section of our city. And it's why I'm pleased to announce our welcoming of Nicole Martin as a member of my team. As you can read about on page 5, Nicole is a highly credentialed communications professional, one with rare gifts and poise. But part of what I love about her is that with all her abilities, she is down to earth. She understands that government leaders must listen, not just speak, and she knows that the flashiest headline sometimes pales in comparison to a quieter story of one citizen making a difference.

Communication, whether it's in the home or with neighbors or government affairs, can be tricky territory. I'd bet we've all seen major communication breakdowns. And we've probably all seen the value that just one more piece of information can bring to a situation.

Have you heard Stephen R. Covey's story about this? I love it. Stephen was a long-time Provo resident and a friend to many of us, so his books could probably be required reading for us Provoans.

Stephen was on a subway train, when a man sat down who seemed oblivious to the unruly behavior of his children. Stephen's frustration mounted until he learned a single piece of additional information: the man's wife had just passed away. Instantly, compassion overwhelmed every prior negative feeling.

I hope we remember that story when confronted with behavior or opinions we don't understand, whether in the home or beyond. As dear Dr. Covey said, may we seek first to understand and then to be understood.

To help me better understand you and your desires pertaining to communications from Provo City, will you please take a moment and visit provo.org/survey? Thank you. And as always, please feel free to reach out to me at michelle@provo.org or my cell, 801-319-4999.

Sincerely

Michelle Kaufusi
Provo City Mayor

Ready, Set, Vote!

During the first week in June, ten Provo residents stepped up and filed to run for the four City Council seats on this year's ballot. Bill Fillmore filed to run for District 1; Shannon Ellsworth, Robin Roberts, and Jeff Handy for District 3; Beth Alligood, Eric Ludwig, Travis Hoban, and Valerie Paxman for District 4 and David Shipley and Janae Moss for Citywide 2.

Every voter in Provo has the opportunity to vote for at least one City Council representative this year. With an all vote-by-mail election, voters can mark their ballots from the convenience of their homes and either mail or drop them off anytime up to the deadline. Provo City is counting on you to choose the leaders who will help to guide Provo's future.

There will be a primary election August 13, 2019 for Districts 3 and 4. Ballots were mailed on July 23 to active registered voters living in those districts. Ballots returned by mail must be postmarked by August 12, the day before the election. Ballots can also be returned to any ballot drop box located in Utah County, including the new drive-up drop box at the Provo City Library, next to the book return on the north side of the building.

The general election will be on November 5,

2019. Ballots will be mailed on October 15 to all active registered voters in Provo City. As with the primary, ballots returned by mail must be postmarked by the day before the election (November 4), or simply return your ballot to any ballot drop box located in Utah County.

A voting service center will be made available on Election Day at the Provo Recreation Center from 7 AM - 8 PM. If you do not receive a ballot in the mail or if you lose/misplace your ballot, you can stop by the service center and vote provisionally. Bring a current ID (driver's license with current address or two items that have current address). A drop box will also be available at the service center for those wanting to submit their completed mail-in ballot.

Voteprovo.com - learn more about the candidates and get basic election information.

Vote.utah.gov - register to vote, update your mailing address and track your mailed ballot

Maps.Provo.org - enter your address to determine your neighborhood, precinct, and Council District

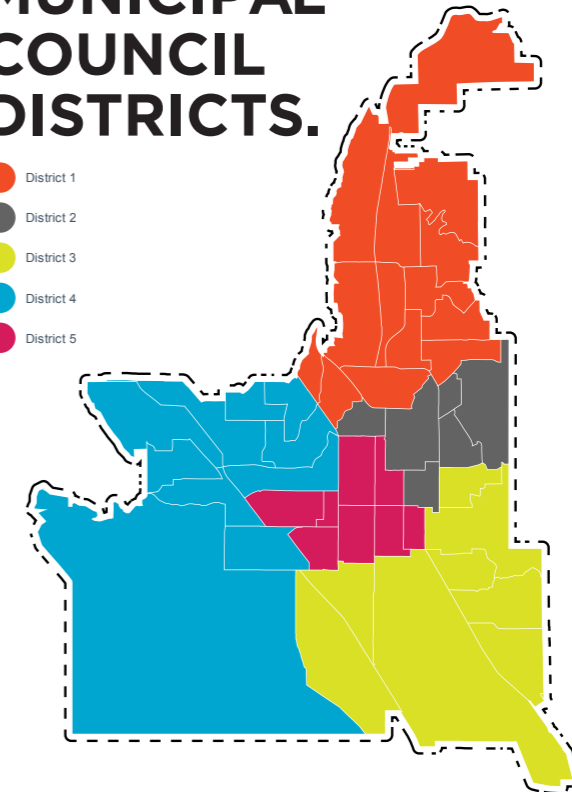
ON THE BALLOT FOR 2019

MUNICIPAL ELECTIONS

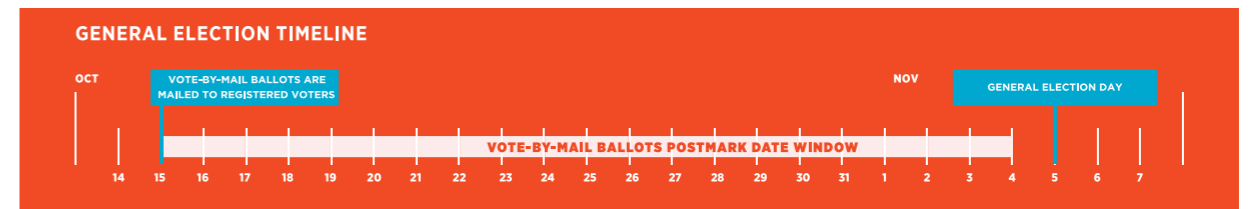
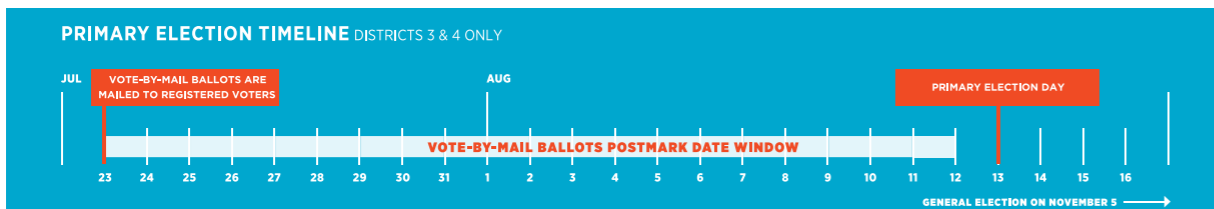
- CITY COUNCIL CITYWIDE II
- CITY COUNCIL DISTRICT 1
- CITY COUNCIL DISTRICT 3
- CITY COUNCIL DISTRICT 4

MUNICIPAL COUNCIL DISTRICTS.

- District 1
- District 2
- District 3
- District 4
- District 5



TIMELINES



Nicole Martin

Creating City-Citizen Conversations

In 2010, a fire burned approximately 4,500 acres in and around Herriman. It was started during machine gun training at Camp Williams and quickly took on the name “the Machine Gun Fire,” a name that became well known throughout the state. Nicole Martin was the public information officer for Herriman City on that September day and remembers it vividly.

“I still remember the almost overwhelming smell of smoke in the air, clinging stubbornly to your clothes. You couldn’t escape the smell and it just served as a constant reminder of the imminent danger threatening our citizens,” said Martin. “We ultimately had to evacuate 1/4 of our population, and I remember thinking to myself that many of these people were leaving their homes with the very real possibility of never seeing them intact again.”

It was at that moment her job in communications took on a whole new meaning and even greater importance. “As a city, the only thing we could provide for our citizens with any certainty was information, and it was then I understood not only the power of communications in a city, but also the absolute necessity of not just talking at your citizens, but with them.”

Locally, the Machine Gun Fire was the first time a city had successfully utilized social media to inform the public during a crisis. Martin went on to share her lessons learned for creating ongoing city-citizen conversations in presentations throughout the state.

“We are so excited to welcome Nicole to the Provo Mayor’s Office,” said Mayor Kaufusi. “She came very highly recommended with a strong track



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record in communications and marketing, media relations, and social media management.”

Martin will be responsible for communications, community outreach, event planning, media relations and social media for the City Administration. She will report to Mayor Kaufusi and complement the continuing efforts of the Mayor’s Office staff in improving communications, transparency and community outreach.

“Nicole brings a wealth of municipal communications experience that will greatly benefit Provo

and help us achieve our goal of greater transparency and a stronger city-citizen connection,” said Mayor Kaufusi.

Martin previously worked as the communications director and deputy mayor for Sandy City, Utah under former Mayor Tom Dolan. She was also the communications director for Herriman City, and has served the last three years as a member of the Herriman City Council.

“Too often, government can feel secretive to the very citizens it’s designed to serve, creating a frustration that only effective communications can fix,” said Martin. “Having spent more than a decade dedicated to improving city communications, my goal has always been to create an ongoing city-citizen conversation. It is only through two-way dialogue, innovative communications, constructive criticism and, most importantly, listening to our citizens, that cities improve.”

“In the midst of news coverage of dysfunctional government at all levels, there are so many untold stories of local government doing it right,” said Martin. “Those are the stories I want to tell.”



MAYOR'S CONCERT SERIES

The Provo Mayor's Series is making a comeback! In years past, the Covey Center for the Arts has set the standard high by hosting bands such as the Beach Boys, STYX, Big Bad Voodoo Daddy, and others in their impressive Mayor's Series lineup, and this year continues that entertaining trend.

The series is starting off with a bang! Our first performance will be by the Osmond Chapman Band! Singing sensation David Osmond pairs up with award-winning band leader Caleb Chapman and his orchestra of Utah's own to create one incredible band. The Osmond Chapman Band always delivers a stunning performance with each show filled with classics, pop songs and even some rock. You're sure to hear songs you love and even find a few new favorites.

Another classic you won't want to miss is A Tribute to John Denver, featuring Ted Vigil. The imitation is so well done; audiences feel they've been transported back in time to a live John Denver concert. After winning a look-alike contest, Ted has gone on to win many awards and perform at hundreds of venues, bringing us back to a time when John Denver himself was delighting crowds with his music. The most-heard comment after a show is, "I can't believe how much he looks and

sounds like John Denver! It really took us back!"

The Mayor's Series wouldn't be complete without our favorite a capella group, Rockapella! These guys have been around for years, we've all heard their songs and we still can't get enough! Rockapella has been around since the early '90s and has toured around the globe. They've shared their catchy original pop songs, contemporary revisions of Motown, pop and soul classics, and now will be adding their Christmas classics to the eclectic musical line-up.

The Mozart Group comes direct from Poland. They are a comedic string quartet sure to have you cracking up all night! All four members of the Mozart group are well-educated instrumentalists who graduated from prestigious academies of music. Rather than a traditional musical route, they chose to reinvent classical music with their unique, humorous twist—and audiences are asking for more. They've shared their talents all over the world and there's no doubt their show will leave you amused, surprised, amazed and we shouldn't rule out the possibility of tears.

Ending the Series on a high note, we welcome Catapult Shadow Dance, a troupe of popular contestants from America's Got Talent. What is Catapult, you ask? Catapult is a theatrical art form using an array of imaginative combinations featuring dance, storytelling and sculpture. You'll be in awe as you watch these talented performers transform into a mountain, a bicycle, a full-sized elephant, a chapel, a helicopter, and so much more you will have to see to believe.

We mean it when we say the Mayor's Series is not to be missed! Get your tickets now for these and other incredible shows at coveycenter.org.

FALL CLEANUP

LOCATIONS

Sept. 23—Nov. 2
Provo Compost Yard | 1625 S Industrial Pkwy

Sept. 23—Sept. 28
Fort Utah Park | 200 N Geneva Rd

Sept. 30—Oct. 5
Lions Park | 950 W 1280 N

Oct. 7—Oct. 12
Footprinters Park | 1150 S 1350 W

OCT. 14—Oct. 19
Rock Canyon Park | 2620 N 1200 E

OCT. 21—Oct. 26
Peaks Ice Arena | 100 N Seven Peaks Blvd

OCT. 28—Nov. 2
3850 N Canyon Rd

Dumpsters

Dispose of trash, yard waste, and metals free of charge using dumpsters located throughout the city from Sept. 23 to Nov. 2 Mon.—Fri. 8 AM—6 PM and Sat. 8 AM—3 PM (Dumpsters at Compost Yard are open Mon.—Thu. 8 AM—5 PM and Fri.—Sat. from 7 AM—5 PM). Please separate the yard waste and metals from the trash and put them in the appropriate dumpsters. Dumpsters will be closed nightly, and it is unlawful to leave items on the ground.

Unacceptable Items

Please do not dispose of rocks, tires, concrete, tree stumps, refrigerators, freezers, air conditioners or household hazardous waste, such as pesticides in the dumpsters or at the transfer station. No lumber, building material, treated wood, logs over 10" in diameter or trash at the compost yard. If you have questions about acceptable items, call Provo City Customer Service at 3-1-1 or (801) 852-6000, or the transfer station at (801) 489-3027.

Transfer Station

Provo City residents may take trash directly to the South Utah Valley Solid Waste District transfer station located at 2450 W. 400 S. Springville, free of charge using the coupon from Sept. 23 to Nov. 2, during normal business hours, Mon.—Sat. from 7 AM—6 PM. All loads must be covered to avoid a \$4 tarp fee.

TRANSFER STATION COUPON

Coupon good for one pickup truck or single-axle trailer load at South Utah Valley Solid Waste District Transfer Station, 2450 W 400 S, Springville, (801) 489-3027. MUST SHOW PROVO ID (driver's license or utility bill). All loads must be covered to avoid a \$4 tarp fee.

NAME _____

ADDRESS _____

Coupon Effective 9/23/19-11/2/19

LEAF BAG COUPON

Coupon good for five free leaf bags that can be picked up at the Public Works Dept., 1377 S 350 E, Provo .

NAME _____

ADDRESS _____

Coupon Effective 9/23/19-11/2/19

NORTHEAST PROVO GEOTECHNICAL UPDATE

For the past ten years, Provo City has contracted with a geotechnical engineering firm to install monitors and take periodic readings of these monitors in the northeast part of the city. This information is updated approximately twice each year. If you are interested in this information, a copy of the latest update can be found at Provo.org/geotechnical



THE (NOT SO) HIDDEN VALUE OF YOUR LIBRARY CARD

September is National Library Card Sign-up Month, and chances are that even if you have a library card, you might not be using it to its full potential.

According to Erika Hill, Community Relations Coordinator at the Library, plenty of people don't realize all the value their library card offers. "I have conversations with people all the time trying to help them realize all the services their library offers. We all know we can check out books for free, but did you know you can listen to audiobooks on your smartphone? Download and stream music? Stream movies and TV shows? Get investment advice and learn the Adobe Creative Suite? Your library card does so much for you!"

Curious what you might be missing at the library? Here's a list of a few services, beyond print books, that you have access to with your library card:

READ FREE AUDIOBOOKS AND E-BOOKS WITH LIBBY BY OVERDRIVE

With the Libby app (available on any smart device), you can easily browse and listen to or read thousands of e-Books or audiobooks. The library is adding new digital titles every week, and there's a great collection of "always available audiobooks", if you don't want to wait.

Another bonus? With electronic materials, there are no late fees!

GET FREE MUSIC WITH FREEGAL

If you enjoy discovering and listening to music, Freegal needs to be on your radar. With Freegal, you can download three songs a week that are yours to keep forever. You can also stream up to five hours of ad-free music a day. New songs are added often, and Freegal has started curating playlists so you don't have to. They've even got a book-themed playlist called "Book It!"

GAIN NEW SKILLS WITH LYNDA.COM

Lynda.com is a leading source for high-quality tutorials on just about anything you'd want to do on a computer. Learn to code, use the Adobe Creative Suite, or even engage with more theoretical classes like personal branding or business communication.

LEARN A NEW LANGUAGE WITH PRONUNCIATOR

Pronunciator is a fun and free way to learn any of 98 languages with personalized courses, movies, music and more.

STREAM MOVIES AND TV WITH KANOPY

Kanopy is a video streaming service. Though they specialize mostly in classic and Indie films (you won't find the latest Avengers movie here), they also have an extensive selection of films, shows and stories for kids.

Each cardholder gets 10 credits at the beginning of the month, plus unlimited streaming of kids content. This service will be available through June 2020.

ATTEND AFTERSCHOOL STEM AND CRAFT PROGRAMS

Though many of the library's programs don't require a library card, kids programs like Coding+ and Lego

Crew are limited only to Provo Library cardholders. With a library card, kids can enjoy immersive programs focused on both creative and STEM topics.

CHECK OUT CAMERAS, AUDIO RECORDERS, COMPUTERS AND TELESCOPES

The library offers GoPro cameras and accessories, field recording kits, Chromebooks and now telescopes to check out! Enjoy the benefits of these hi-tech tools without the upfront investment. Checkout periods and procedures vary for each item, so be sure to ask at a reference desk or visit the library's website for more information.

ENJOY THEMED LEARNING KITS FOR KIDS

Discovery kits are a fantastic way for kids to explore a theme or topic. Each kit includes a selection of books, interactive toys, and a binder full of extension activities. There are separate kits for different stages of learners (sensory experiences for younger learners, songs and activities for preschoolers, and even STEM learning tools for older elementary kids).

START A BOOK CLUB WITH MINIMAL HASSLE

There are many challenges to starting a book club, but getting enough copies of the book for your group doesn't need to be one of them. The library offers book club sets in just about every genre; each set contains 15 books plus a book club guide, and checks out for six weeks.

PREPARE FOR TESTS WITH LEARNING EXPRESS LIBRARY

Learning Express Library features over 770 practice tests, tutorials, and e-books related to standardized tests and workplace skills improvement. Whether you're interested in college admissions exams like the ACT or SAT or professional preparation tests like the LSAT or GMAT, there's a practice test for you.

This list is far from exhaustive; with a wealth of resources available to you through the library, your library card might just be the most valuable card in your wallet.

For more information visit **PROVOLIBRARY.COM**

PLANES, TRAINS AND... SCOOTERS?!



Electric Scooters

Have a top speed of just 15mph, posing far less threat to pedestrians and cyclists



Take up 1/20th the space of one car when parked

Weigh 2% as much as the average car and use 1% of the energy a car does to move the same distance



Produce zero emissions; Transportation produces about 50% of Utah's air pollution.

With our recent airport expansion announcement and the successful implementation of UVX, it is clear Provo is progressive with our transportation solutions.

It seems only fitting we add an urban mobility twist to our three-pronged transportation announcement: Planes, Trains and...Scooters!!

On August 8, Provo City will launch a city-wide e-scooter program, with a bike share program soon to follow. Micro-mobility technologies such as these have become a convenient option for "last mile transportation" from transit to final destination, or for short trips where their use may eliminate a vehicle from the road, thus reducing traffic congestion. Provo will be starting a one-year trial, at no cost to the city,

to determine if micro-mobility transportation is a viable solution to include in our overall transportation plan. After seeing their successful implementation of this technology in St. George, we are pleased to partner with Zagster/Spin as our micro-mobility partners.

While we will be closely monitoring usage data, it is encouraging to note St. George eliminated an estimated 6,825 automobile trips with the integration of scooters, particularly given their heavy usage at Dixie State College.

"Growth is inevitable, but by using smart, innovative and varied transportation solutions, we can mitigate growth challenges, such as traffic congestion," said Mayor Michelle Kaufusi.

Mayor Kaufusi specifically chose Zagster/Spin as our scooter-share pilot-program partners because of their dedication to direct management of the scooter fleet.

"We have a beautiful city and the last thing we want is to see the scooters strewn about," said Mayor Kaufusi. "Zagster was dedicated to maintaining our high community standards."

City transportation planning is undergoing a transformation to better meet changing community needs and travel demands.

CONSIDER THESE FACTS:

60% of trips in the US are 5 miles or less

70% of US residents want micro-mobility choices in urban spaces

Will micro-mobility be part of the transportation future in Provo? Give the scooters a test drive and let us know what you think!

911

Your Lifeline When You Need It



The number “911” is the universal emergency number for everyone in the United States. It’s important and reassuring to know you are always only three digits away from help, should you ever have an emergency. But, most people don’t even think about is the experienced team working diligently to ensure “911” delivers help when needed. Let’s “pull back the curtain” with this behind-the-scenes look at your safety lifeline.

You might not know that Provo City operates what’s called a Public Safety Answering Point (PSAP). The small 911 tax on your phone bill helps fund your local “PSAP,” better known as the Provo 911 Emergency Communications Center.

THE EXPERTS

We train and retain some of the very best emergency 911 telecommunicators in Utah. You may also hear them referred to as “dispatchers,” “emergency call takers” or “911 operators,” but regardless of title, they are the people always on the ready to answer the emergency call and direct the correct lifesaving resources where needed. You will not see them on scene, but they are truly the first

“first responders,” are highly trained and take great pride in what they do.

911 telecommunicators are trained to handle medical emergencies before medics arrive. They provide a calming and knowledgeable voice, giving important directives to manage the scene remotely until help arrives. Their role is to ensure the caller is safe until police arrive, to provide a stabilizing influence and to relay vital information to first responders.

HELP US HELP YOU

The Provo 911 Emergency Communications Center is staffed with supervisors, emergency call takers, and dispatchers. Sometimes callers get frustrated with a call taker who asks a series of questions, even though they are necessary questions to learn important details about the emergency and what aid should be dispatched.

It’s important to note that help is dispatched as soon as a call is received, so answering the questions is in no way delaying response time; it’s just guaranteeing we have all of the information we need to make proper safety decisions. Established protocol requires a call taker to continue inputting necessary call data in a computer while a coworker

immediately dispatches a police, fire or medical personnel. The call taker then continues gathering information from a caller, and the dispatcher update first responders by radio while they are driving to the scene. By working together, we provide fast and efficient service that saves lives—and that is our goal with every call we take.

BE PREPARED

If you have to call 911, be prepared to answer some very basic questions:

- What is the nature of your emergency?
- Do you need police, fire or emergency medical help?
- Where are you located?

DON’T CALL 911...

Unless it is an actual emergency.

Every non-emergency call ties up a 911 operator who might be needed to give life-saving help and creates an unnecessary burden on the system.

911 should only to be used to report emergency situations. An emergency is defined as any situation that requires immediate assistance from the police/sheriff, the fire department or an ambulance. 911

should not be used for simple questions such as, when will the power come back on, or for reporting that there is a cat up in a tree.

If you need to make a non-emergency police report, call us on the non-emergency line, 801-852-6210. Better yet, go to www.provopolice.com and make your report online.

If you are ever in doubt of whether a situation is an emergency, you should call 911. It’s better to be safe and let the 911 call taker determine if you need emergency assistance.

DO CALL 911...

Immediately for the following:

- Any threat of harm to personal safety or the safety of others.
- Any criminal act that is in progress or has just occurred.
- Any situation which escalates from non-emergency to emergency.

Whenever you call the Provo 911 Emergency Communications Center, be assured you are talking to the best in the public safety business and we are here for you!

Provo Farmers Market

Every Saturday, August through October
Downtown Provo

AUGUST 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
28	29	30	31	1	2 Downtown Provo Art Stroll Rooftop Concert Series Downtown Provo On Golden Pond Covey Center \$	3 On Golden Pond Covey Center \$ Dance Together Into the Future Covey Center
4	5	6 City Council Meeting Council Chambers 5:30PM Learn It @ Your Library: Become Marketable as a Writer Provo City Library 7:00PM	7	8 On Golden Pond Covey Center \$	9 Downtown Provo Art Stroll	10 Tween Academy: Camp Halfblood Library 11:00AM \$
11	12	13 PRIMARY ELECTION	14 Planning Commission Council Chambers 6:00PM	15 Board of Adjustment Council Chambers 5:00PM	16 Downtown Provo Art Stroll Senior Luau Rec Center 6:00PM \$	17 Teen Movie: How to Train Your Dragon Provo City Library 3:00PM
18	19	20	21	22	23 Downtown Provo Art Stroll	24
25	26	27 City Council Meeting Council Chambers 5:30PM AuthorLink with Camille Andros Library 7:00PM	28 Planning Commission Council Chambers 6:00PM	29	30 Downtown Provo Art Stroll	31 Special Book Sale Library 10:00AM - 2:00PM

Provo Farmers Market

Every Saturday, August through October
Downtown Provo

SEPTEMBER 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2 Labor Day Garbage pickup one day late all week	3	4	5	6 Downtown Provo Art Stroll Rooftop Concert Series Downtown Provo	7 Program Your Own Robo Pet (for Teens) Provo City Library 3:00PM
8	9	10 City Council Meeting Council Chambers 5:30PM	11 Planning Commission Council Chambers 6:00PM	12	13 Downtown Provo Art Stroll Utah Metropolitan Ballet- Legend of Timpanogos Covey Center \$	14 Utah Metropolitan Ballet- Legend of Timpanogos Covey Center \$
15	16 Excellence Concert Covey Center \$ Bilingual Magic Show Provo City Library 7:00PM	17	18	19 Board of Adjustment Council Chambers 5:00PM	20 Downtown Provo Art Stroll A Little Murder Never Hurt Anybody Covey Center \$	21 Party in the Plaza Skate Park Competition Rec Center 3:00PM \$ A Little Murder Never Hurt Anybody Covey Center \$
22	23 Fall Clean-up Begins A Little Murder Never Hurt Anybody Covey Center \$ AuthorLink with Kwame Alexander and Sofiya Pasternack Provo City Library 7:00PM	24 City Council Meeting Council Chambers 5:30PM	25 Planning Commission Council Chambers 6:00PM	26 A Little Murder Never Hurt Anybody Covey Center \$	27 Downtown Provo Art Stroll A Little Murder Never Hurt Anybody Covey Center \$	28 A Little Murder Never Hurt Anybody Covey Center \$
29	30 A Little Murder Never Hurt Anybody Covey Center \$	1	2	3	4	5

Provo Farmers Market

Every Saturday, August through October
Downtown Provo

OCTOBER 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
29	30	1	2	3 A Little Murder Never Hurt Anybody Covey Center \$	4 Osmond Chapman Orchestra Covey Center \$ A Little Murder Never Hurt Anybody Covey Center \$ Downtown Provo Art Stroll	5 A Little Murder Never Hurt Anybody Covey Center \$
6	7 A Little Murder Never Hurt Anybody Covey Center \$	8 City Council Meeting Council Chambers 5:30PM Thriller Covey Center \$	9 Planning Commission Council Chambers 6:00PM Thriller Covey Center \$	10 Thriller Covey Center \$ A Little Murder Never Hurt Anybody Covey Center \$ <small>AuthorLink with Raina Telgemeier, Shannon Hale, and LeUyen Pham</small> Provo City Library 7:00PM \$	11 Thriller Covey Center \$ A Little Murder Never Hurt Anybody Covey Center \$ Downtown Provo Art Stroll	12 Thriller Covey Center \$ A Little Murder Never Hurt Anybody Covey Center \$
13	14 Excellence Concert Covey Center \$	15	16	17 Board of Adjustment Council Chambers 5:00PM Air Force Academy Rockies Clarinet Quartet Provo City Library 7:00PM	18 Downtown Provo Art Stroll	19
20	21 Utah County Flute Choir Provo City Library 7:00PM	22	23 Planning Commission Council Chambers 6:00PM Utah Valley Symphony Covey Center \$	24 Utah Valley Symphony Covey Center \$	25 Downtown Provo Art Stroll Utah Valley Symphony Covey Center \$	26 Halloween Carnival Rec Center \$ Regency Tea Party Provo City Library 2:00PM \$
27	28	29 City Council Meeting Council Chambers 5:30PM	30	31	1	2

Preserving Neighborhoods with Zoning

Population continues to grow. To best manage that growth, Provo City has comprehensive plans in place to meet the need for new homes, sewer and water lines, multi-modal transportation and economic development, to name a few.

As a city, our primary responsibility is to provide services to existing and new residents. In that delivery, however, it is equally important to maintain a high quality of life, preserve natural amenities and build a community, not just a city.

Zoning is an important part of planning, as it assures the uses on privately owned land protect the health, safety, and general welfare of the public. It acts as a protection to all land owners from the impacts of incompatible land uses on adjacent properties.

The Zoning Division of Provo City handles zoning questions, such as types of uses appropriate for a property, code enforcement issues and rental dwelling licensing. Living in a community requires that we all be considerate of our neighbors. Laws are provided to maintain safety, property values and enable us to live together.

If you have any questions about acceptable uses for your property, contact the Community Development office at 801-852-6400 or simply dial 311.

Common Zoning Questions:

HOW TALL CAN MY GRASS BE?

Our ordinances do not specify how tall grass can be; however, Section 15.20.070, Provo City Code states “All landscaping materials, fences and walls, and irrigation systems shall be maintained in good condition so as to present a healthy, neat and orderly appearance, and shall be replaced when necessary.”

AM I ALLOWED TO PARK ON MY LAWN?

No, vehicles are required to be parked on a paved (asphaltic cement or concrete) surface with a paved access to a public street.

WHAT ARE THE RULES CONCERNING XERISCAPING?

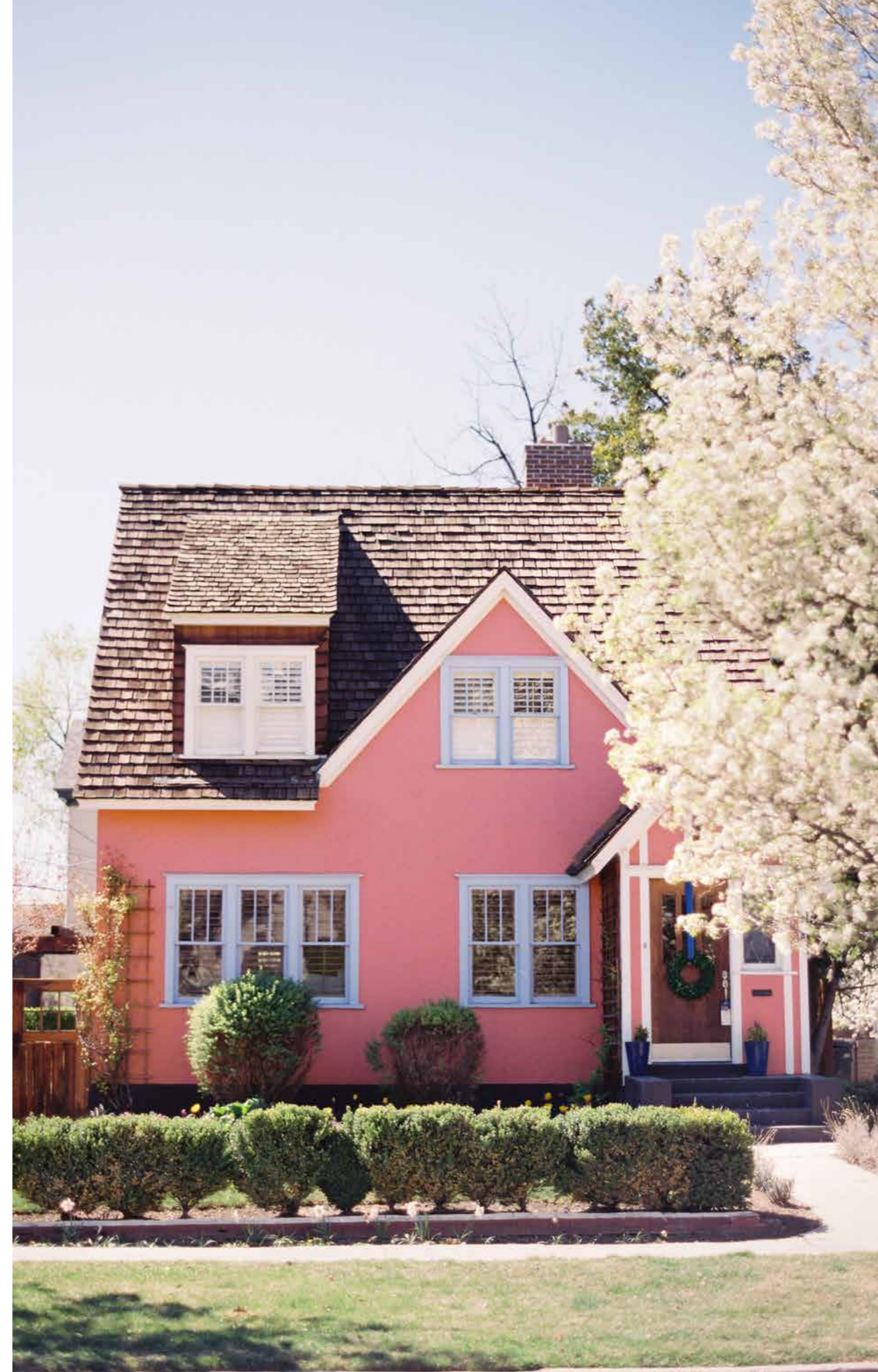
Provo City Code Section 15.20.060 contains the recommended design standards which include references to utilizing “water-wise” and drought-tolerant landscaping materials. Xeriscaping includes not only mulch materials such as wood bark and rock, but drought-tolerant plants as well. West Jordan’s Conservation Garden Park and Orem’s Central Utah Gardens are two great places to get information, take classes and see water-wise landscaping in action.

ARE TINY HOMES ALLOWED IN PROVO?

No, Provo City has a minimum floor area requirement for one family detached dwellings dependent upon the zone and whether the home is a single level or a multiple level dwelling. Please see Provo City Code Section 14.34.310, Table 1.

AM I ALLOWED TO KEEP CHICKENS?

Yes, chickens can be kept at single-family residential properties however roosters cannot. The number of chickens allowed to be kept at a property will vary by lot size. Keeping chickens falls under the purview



of animal control, for additional information regarding the requirements to keep chickens see Provo City Code 8.02.190 or contact animal control at 801-852-6241.

AM I ALLOWED TO KEEP BEES?

Yes, two species of bees, honeybees or mason bees, are allowed to be kept. Beekeeping falls under the purview of animal control, for additional information regarding beekeeping regulations see Provo City Code 8.03 or contact animal control at 801-852-6241.

HOW LONG CAN MY TRASH CANS BE LEFT OUT ON THE STREET?

Trash cans are allowed be left out on the street 24 hours before pick up and 24 hours after.

HOW LONG CAN A CAR BE PARKED ON THE STREET?

Off-street parking enforcement is handled by the city's parking enforcement team. If the vehicle is inoperable or hasn't been moved within seventy-two (72) hours' it can be enforced on.

HOW MUCH OF MY YARD CAN I PAVE?

The amount of paving allowed on a property varies by zone. For a property in a single family residential zone one (1) interior side yard can be completely paved. However, no more than fifty percent (50%) of the front yard, including detached parking structures can be paved and no more than forty percent (40%) of the rear yard can be paved for parking.

CAN I USE MY RESIDENTIAL PROPERTY AS A SHORT-TERM RENTAL?

No. Short-term rentals such as vacation rentals, are not allowed in any residential or agricultural zone in the city.

IF I ADD A SECOND KITCHEN TO MY PROPERTY CAN I RENT IT OUT TO MORE PEOPLE?

No. In order to prevent illegal conversions of a one-family dwelling into a two-family dwelling, the allowed occupancy at a property with a second kitchen is restricted to one individual living alone or family only; no unrelated individuals are allowed to live at the property.

I BOUGHT A PROPERTY AND THE PREVIOUS OWNER ALREADY ESTABLISHED AN ACCESSORY APARTMENT. IS THE ACCESSORY APARTMENT STILL VALID?

Accessory apartment permits do not transfer with the ownership of the property. As the new owner you will need to come in and apply to have the apartment recognized in your name. If the apartment was recently established the process is simple, but if it has been several years, a new health and safety inspection of the property will be required.

MY PROPERTY HAS AN ACCESSORY APARTMENT. IF I MOVE OUT CAN I RENT OUT BOTH UNITS?

No, a property owner can only rent out the accessory apartment if he or she lives at the property. If the property owner moves the use of the accessory apartment is no longer considered legal. The property can be rented as a single-family dwelling with a second kitchen but not as two separate units.

WHERE CAN I PARK MY RV ON MY PROPERTY?

RVs, trailers, boats, and boat trailers can be parked anywhere on the lot, excluding the clear vision area of a lot or the front yard of the property for one day if it belongs to the property owner, or more than seven days if it belongs to a guest.

CAN I PUT A FENCE AROUND MY FRONT YARD?

Yes, but if the fence is going to be higher than 3 feet it must be 50% open.

HOW TALL CAN THE FENCE IN MY REAR YARD BE?

A fence 6 feet or under does not require a building permit. If you want to build a taller fence, a building permit will need to be obtained.

HOW MANY PEOPLE CAN LIVE IN A HOUSE?

Provo's Occupancy Limit has been in place for more than 30 years. Most properties are limited to one family, as defined in Provo City Code 14.06 "Family", or 3 singles. There are zones and properties that can have more people; however those zones and properties are specifically for student housing. There are also properties that may have nonconforming, or "grandfathered", rights to have a greater number of people; these are determined on an individual basis and are not in any one particular part of the city.

I LET MY FAMILY MEMBER LIVE IN A HOME I OWN RENT-FREE. DO I NEED A RENTAL DWELLING LICENSE?

Yes, our ordinances state that if a home is let, loaned, rented or able to be let, loaned or rented and the owner of record does not reside in the home, then a Rental Dwelling License is required.



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WELCOME HOME