CONNECTAP

PSST... **RUMOR HAS IT**

Recently we experienced an unsettling act of violence in our community during a social justice protest. This unthinkable incident understandably raised a lot of questions and concerns. Unfortunately, it also generated rumors which created anxiety and anger unnecessarily.

Social media is a timely way for cities to better connect with citizens, but it can also become an incubator for misinformation. Correcting rumors one-on-one is time consuming and inefficient and social media information posts may be missed or never seen. We needed an information-verification solution that could become a readily-accessible resource for citizens.

Welcome to Provo Rumor Stop, a new portal designed to dispel misinformation about the issues of greatest community interest. The most common concerns will be addressed using an image gallery encouraging citizens to help "set the record straight" by sharing online.

> Public safety is a top concern and when that feels threatened you want and are entitled to timely, accessible answers. With 24/7 accessibility to facts and a community motivated to help us combat damaging rumors, we can quickly squash false rumors and provide the facts necessary for a civil, solutions-based conversation.

> > Mayor Michelle Kaufusi



This authoritative fact-checker can elevate the tone and truth within our community conversations paving the way for solutions, but we need your help!

> Join the CommUNITY Conversation at ProvoRumorStop.com:

VERIFY

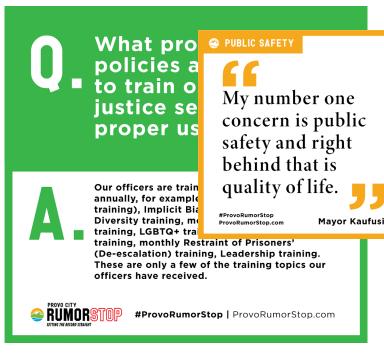
Determine if the rumor is true or false before spreading it further.

SUBMIT

Heard a rumor? Submit it here online.

SHARE

Easily-shareable Q&A graphics allow citizens to actively participate in community-wide rumor control



#ProvoRumorStop—Setting the Record Straight!



PROVO FARMERS MARKET

EVERY SATURDAY FROM JUNE TO OCTOBER 9AM to 2PM

Pioneer Park | 600 West Center Street





DUE OR NOT DUE: THAT IS THE QUESTION

While the library was greatly missed during its closure, one of the benefits was keeping checked out materials without late fines. Unfortunately, all good things must come to an end and so it is with due dates and late fees as of July 1.

But we couldn't leave you with only bad news. Effective July 1, Provo Library will eliminate fines for late children's materials. Gene Nelson, Library Director, has been thinking about this move for quite some time.

"Every librarian who has worked in a Children's Department has heard some variation of this conversation between a parent and child: 'I'm sorry, we just can't check out books today; we can't afford the late fees.' It breaks your heart to hear that a child's access to library books is a financial decision. That's not what we're about."

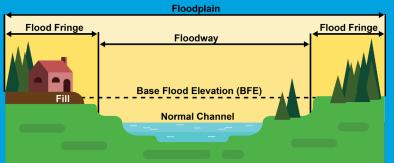
The motivation behind lifting fines on late materials is simple: get books in the hands of Provo's children.

Even without fines, children's materials are still expected to be returned and patrons will be charged for lost or damaged materials. All other materials are subject to late fees. To help, the Library has introduced an automatic renewal policy. As long as no other patrons have requested an item, it will be automatically renewed up to two times to avoid late fees.

See provolibrary.com for more information.



PROTECTION FOR A RAINY DAY



Did you know that, according to the Utah Department of Public Safety, flooding is the most common natural disaster in Utah and that flooding can happen anywhere during any time of the year?

The Flood Insurance Rate Maps (FIRM) for Provo City have recently been updated. If you are interested in knowing whether a property is located in the Provo City Special Flood Hazard Area (SFHA), have questions about development requirements within the floodplain, or would like to know more about how to obtain flood insurance, please contact

Robert Mills at 801-852-6407 or email at rmills@provo. org.

You may also write to:

Provo City Community and Neighborhood Services
Department

Attn: Robert Mills, Planner/Floodplain Administrator 330 W 100 S Provo, UT 84601



INTERESTED IN JOINING FUTURE CITY COUNCIL MEETINGS?

LET US COUNT THE WAYS

To best protect the public, the City Council will continue to hold its meetings online until Utah County moves to "green" or "new normal."

SHARE YOUR INPUT:

ZOOM MEETINGS

CITY COUNCIL

youtube.com/provocitycouncil

August 4, August 18

PLANNING COMMISSION

voutube.com/ProvoChannel17

Meets 2nd and 4th Wednesday of the month 5 pm pre-meeting, 6 pm hearing

Phone numbers and meeting IDs will be published during the broadcast and on our public notice for those interested in commenting on items.

Agendas for Council meetings can be found at agendas.provo.org

Agendas for Planning Commission meetings can be found by navigating our website as follows:

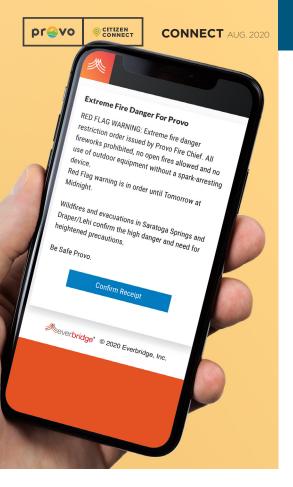
www.provo.org/departments/community-development/boards-commissions/planning-commission

MAIL YOUR COMMENT

Email the City Council at council@provo.org

Mailing address: **Provo City Council Office, 351 W**

Center Street, Provo, Utah 84601



EMERGENCY ALERT SIGN-UP

Were you one of the 18,000 Provo citizens who received a Red Flag alert on June 28? If not, you are missing out on important emergency city alerts with our Provo **Emergency Alert Program.**

This emergency and community alert notification system enables the City to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, missing persons and evacuation of buildings or neighborhoods.

YOU PICK WHERE, YOU PICK HOW

Improve the likelihood of time-sensitive messages reaching you by choosing your preferred delivery method: home, cell, or business phone, email, text, hearing impaired receiving devices and more.

NEVER MISS ANOTHER ALERT BY SIGNING UP TODAY AT ALERTS.UTAHCOUNTY.GOV





Exchange your old gas-powered vard equipment for new electric or battery-powered equipment, and in return for your efforts to improve your community's air quality, we will chip in for the cost of your new equipment with a rebate, as follows:

LAWN MOWER: \$300 | SNOW BLOWER: \$300 | STRING TRIMMER: \$50 | LEAF BLOWER: \$50

4 EASY STEPS TO CLEANER AIR & YOUR REBATE:

- apply for the rebate
 - Check the website for eligibility; review terms & conditions; and submit a basic application to your city's power utility. Once approved, you will receive a confirmation email.
- dispose of gas-powered equipment
 - A receipt will be issued upon disposal at one of the following approved locations:
 → Southern Utah Valley Solid Waste District
 → Levan City Center
 → Menti City Center
 → Nephi Power Office
- burchase new electric equipment
 - Consider buying new equipment from a recommended vendor to support your local community.
 - · Save the receipt for proof of purchase.
- submit documents for your rebate
 - Upload program document and receipt of the new purchase.
 - A rebate check will be sent to customer's address.



renewchoice.com/exchange-program

RenewChoice