

CONNECT

DEC 2020

PROVO.ORG || (801) 852-6000

A PROVO CITY PUBLICATION



Connections Edition.

From the Office of the Mayor

Let's Connect.

Local government impacts our daily lives. It provides services that directly reach you, like neighborhood parks, trash pick-up, running water, and police and fire protection.

Its daily influence makes it all the more important your voice is heard and considered as those impactful decisions are made.

The ideal balance between citizen and city is one where both sides are listening and talking—an impossible balance without good communication.

2020 has been a year of unrest in cities across the nation and much uncertainty still exists. Effective communications has never been more important!

We want to improve - That's why we've launched a communications survey found at ***Provosurvey.com***.

HELP US IMPROVE

Your opinions matter and your input helps us improve. Based on your feedback, we will be creating new and improved ways to share city information. We will also be encouraging more ongoing citizen feedback.

Please help us improve our city-citizen connection on the issues that matter most to you.

MAYOR MICHELLE KAUFUSI
(801) 852-6105
MayorKaufusi.com

Mayor Kaufusi
 @mayorkaufusi
 mayorkaufusi

Take the survey now at ProvoSurvey.com

Get Connected.

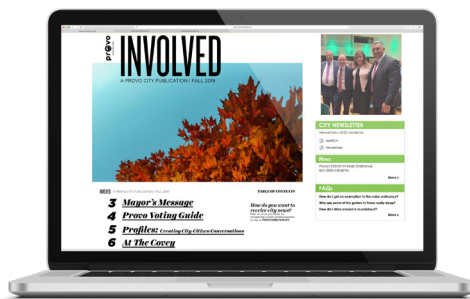
There are so many ways to connect with Provo City—and we’re listening to you to find even more. Choose your favorites and let’s start having a conversation.



CONNECT NEWSLETTER

A monthly printed newsletter mailed with your utility bill or available in your online utility portal.

Now also available online at ProvoConnect.com



CONNECT E-BLAST

Emailed regularly with all of the news you can use. Also used to provide safety alerts.

Sign up at provo.io/provocityemail

**CONNECT WITH
CITY COUNCIL**

Share your thoughts with City Council online at OpenCityHall.Provo.org
Sign up for the City Council newsletter at <http://bit.ly/councilemail>



Coming Soon To A Neighborhood Near You

We know you're interested in having conversations about the issues that matter to you, but at a time and place that is convenient for you.

Conversations with Kaufusi was developed to provide video Q&A on timely subjects of interest. Mayor Kaufusi will continue to safely get out into the community to chat with business owners, citizens, employees, college students and many others about the issues impacting our city.

Each conversation will be posted on MayorKaufusi.com

*Want to connect with your neighborhood?
Visit Neighborhood.provo.org for more information*



EMERGENCY ALERTS

This notification system is used to notify Provo City residents of critical safety information including evacuations, shelter locations, supply distribution points, as well as incident updates.

Sign up at Alerts.utahcounty.gov

**WE ARE
HERE** 
CALL 311

FOR ALL YOUR CITY NEEDS.

If out of Provo City boundaries, call (801) 852-6000

Socialize.

DID YOU KNOW?

Provo City has a public information team comprised of at least one employee from every department. Their goal? Get as much information to our citizens as quickly and conveniently as possible.

Want to plan some weekend fun? Interested in learning more about a hobby? Don't want to miss the next clean-up?

Parks and Recreation, Provo Library at Academy Square and Provo Public Works are online with ideas and answers for you! Make sure you are always in-the-know on what matters most to you.

Have a specific city interest? Follow the following departments on social media:

**Mayor's Office
City Council
Police
Fire and Rescue
Public Works
Power**

**311
Parks and Recreation
Library
Covey Center for the Arts
Development Services
Channel 17**

Visit provoconnect.com
for a detailed list of all of Provo City's social links



Check the Calendar
ONLINE

The CONNECT city newsletter is published monthly and mailed with your utility bill. Due to the cyclical utility bill schedule, not all citizens receive the newsletter at the same time, with some missing events due to their later delivery.

To better provide convenient and timely calendar events, we will now have our city calendar online and available to you 24/7 at ProvoConnect.com. Over the course of the next few months, we will be adding content to create an information hub designed around the topics of most interest to our citizens.

Top 10

COVID-19 has been impactful on us as individuals, families, businesses and as a community.

Along with its challenges, 2020 was also a year of impressive accomplishments by our employees and significant progress on key infrastructure projects

PROVO CITY AIRPORT

Two new destination routes were announced to both Denver and Orange County as a result of the current construction of a new 65,000 square foot terminal with four new gates.

Anticipated completion in Spring 2022.



FIRE STATION 22

On 9/11, Fire Station 22 was dedicated as the first new fire station in 20 years. Of honoring our local heroes on this solemn day, Mayor Kaufusi said, "Our first responders are heroes who put their lives on the line to protect others. What better occasion than Patriot Day to honor those who run in while others are running out."



POLICE CHIEF OF THE YEAR

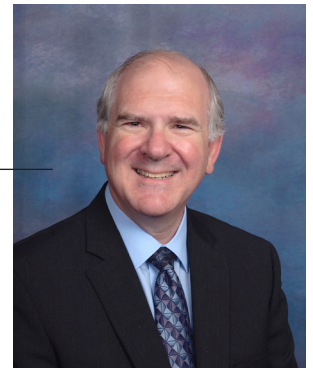
With his wife Sally by his side, Chief Rich Ferguson was honored with the Police Chief of the Year award from the Utah State Fraternal Order of Police (FOP).

Chief Ferguson started his law enforcement career in Provo in 1991 and was appointed Chief of Police in September 2017. Of the award the FOP said, "Chief Richard Ferguson has always been a leader. From his days in Major Crimes to rising through the ranks, he has always been a positive role model to those above him and below."



CITY MANAGER OF THE YEAR

Three Provo mayors have worked with chief Administrative Officer Wayne Parker, and agree he has been invaluable to Provo's success. His accomplishments in local government were noticed with the 2020 Award for Career Excellence by the International City/County Management Association (ICMA).



TIMPANOGOS GOLF CLUB

East Bay Golf Course received a state-of-the-art redesign and restoration of its original name: Timpanogos Golf Club. The new course brings golf to all ages and skill levels while preserving Provo's history.



TIMPANOGOS
GOLF CLUB

PROVO PARKS AND RECREATION

Provo Parks and Recreation earned and achieved some noteworthy recognition during these difficult times. Their department was named “Best in State” for all Parks and Recreation agencies in Utah. In addition, Provo Parks and Recreation achieved full department accreditation, the rarest of all distinctions in this industry. The accreditation review is an extensive process with the award given at the National Recreation and Parks Association “Best of the Best” Ceremony. This is right where Provo Parks and Recreation wants to be positioned. Provo Parks and Recreation actually received awards and improved during a pandemic!



WASTEWATER TREATMENT FACILITY

Constructed in 1956 and requiring a major upgrade in 1978, the existing treatment plant will be completely reconstructed in phases over the next 15 years. Not only will it meet new state and federal environmental regulations, but it will have the same state-of-the-art technology used in advanced treatment plants in Southwestern United States and throughout the world.



PROVO CITY CENTER

Construction of the Provo City Center remains on budget and on schedule. The pandemic has made large crew management difficult and many supply chains are not as reliable. Working with our design team, VCBO Architecture, and general contractor, Layton Construction, the focus has stayed on quality and efficient construction management. This beautiful and effective building will be a net result of these committed efforts.

Anticipated completion in Summer 2022.



PROVO KINDNESS

With the unrest and uncertainty of 2020, extra kindness is something we can all use! In September, Provo City, along with several members of the Provo School Board and interested citizens, launched Provo Kindness as a way to help us connect better as neighbors, friends and even strangers. Be a part of building a culture of kindness by following them on Instagram and Facebook or online at provokindness.org.



Awards and Rankings

Digital Inclusion Trailblazer award (May 2020)

Can you imagine not having access to media in the midst of a pandemic? It's a reality for far too many in our community who are digitally cut-off from society. Congratulations to the Utah County Digital Inclusion Advisory Group for their efforts to narrow the gap between those who have access to online resources and those who don't. Partners helping to “digitally include” all citizens include Provo City, Provo School District, United Way, Google Fiber, Intuitive IT and Comcast Cable.

#2 Best Performing City
(February 2020; Milken Institute)

#2 Most Confident City in the Country Based on Workforce
(October 2020; LinkedIn)

#3 Best-Run City
(July 2020; WalletHub)

#13 Most Educated City in America
(WalletHub, July 2020)

Top 10 cities in the U.S. to move to right now
(February 2020; Curbed)

Top 10 Places Where Americans Give the Most to Charity
(November 2020; SmartAsset)