

CONNECT

PROCEED WITH CAUTION

COVID-19 RECOVERY PLAN

COVID19.PROVO.ORG

Proceed with Caution. These words describe the way we have tried to manage Provo City through this health crisis and is a fitting theme to guide our decision-making moving forward. As of the time of publication, we are at a “yellow” risk level which has state-assigned restrictions and precautions designed to balance the opening of our economy with the safety of our citizens.

Balance will be our guide. It is vital that we move forward in opening our economy and in helping those who have been hardest hit. But we proceed with the awareness that there are still health risks that require us to learn to live in our “new normal.” We appreciate your patience as we figure out how to best serve you safely.

For the latest updates, follow us:

- Sign up for e-blasts provo.org/cityemail
- Follow @provocity on Facebook, Twitter, Instagram, YouTube
- Read the monthly newsletter delivered to homes or found online

NAVIGATING THE ‘NEW NORMAL’ OF COVID-19

March 12th was the day a Utah Jazz player publicly announced his positive COVID-19 test. As a city, we’d already been planning and were monitoring Utah’s Coronavirus Task Force. But with that announcement, the state and by extension its cities, visibly launched into action.

That day not only dramatically changed city operations, it changed daily life as we all knew it. New phrases such as “social distancing” guided our new routines, activities were cancelled, stores were shuttered and lives were disrupted.

Our City plans as we prepared to navigate a “new normal” full of unknowns were to:

- Communicate with our citizens so they knew what we knew when we knew it;
- Protect the public with policy decisions based on timely data and expert opinion;
- Encourage everyone to be part of the solution.

I hope you feel we succeeded or at least know that our driving concern was for your safety and quality of life.



We are entering our “new normal” and what we know is this: jobs have been lost, fear has increased, mental health is threatened, livelihoods are at stake, infections are happening and, most sadly, some have lost their lives. What we also know is that we are a resilient community. A supportive community. A kind community. And together we will not only recover, we will thrive.

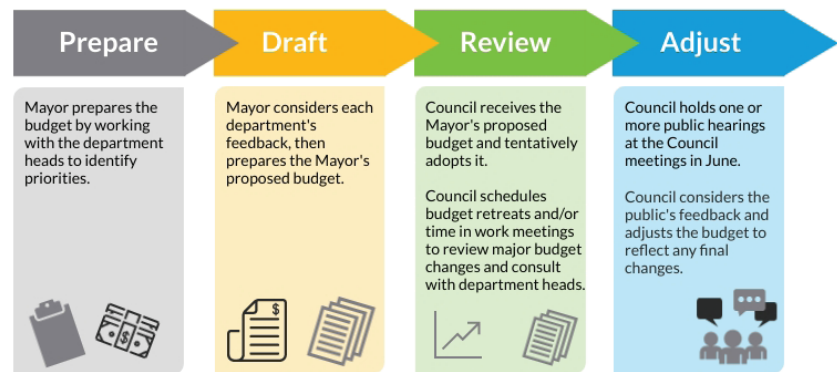
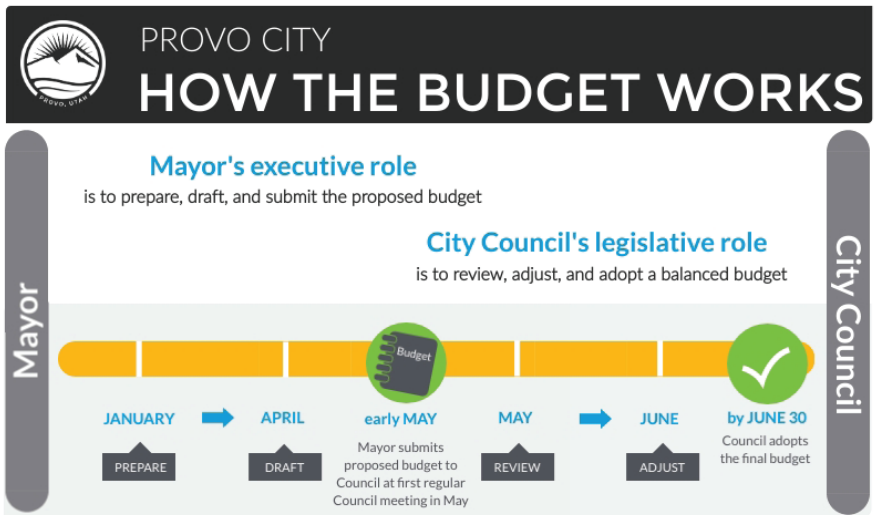
Mayor Michelle Kaufusi

BUDGET WORK AHEAD

Mayor Kaufusi presented the proposed tentative Provo City budget for Fiscal Year 2020-2021 to the Municipal Council at their meeting on May 5, 2020. The Council has now begun a process of reviewing the budget over the next several weeks. The approval of the budget is anticipated for the June 16 Council meeting. For links to more information about the process, the proposed budget, and information on public hearings, visit <https://www.provo.org/government/city-council/budget/>

Provo's past thriftiness put us on strong financial ground leading into what was thought to be a smooth budget process—then came COVID-19, with the tragedy of lives lost and what are certain to be long-term residual financial damage.

Over the past two years, our "Rainy Day Fund" reached an all-time high at 24% of total annual revenues. Not knowing what the future will hold, but feeling some raindrops, we are grateful for the penny pinching. Our savings coupled with the "financial surgery" our directors were asked to perform leaves a trimmed-down, battle-ready 2021 budget strongly focused on our core value of citizen service delivery while investing in our future and supporting our dedicated employees.



The Mayor can veto any or all parts of the adopted budget within 15 days of receiving it. If there is a veto, the Council reconsiders the vote at its next meeting. If the Mayor signs it or takes no action within 15 days, the adopted budget becomes law.

NOTICE

We apologize for the inconvenience, but 311 Customer Service will be **CLOSED** on **Wednesday, July 1 and Thursday, July 2** for system upgrades.

The temporary system shut-down restricts us from performing customer service functions such as billing, payments or service orders

CALENDAR JUNE 2020

- 1-30 THE FINAL DESTINATION CENSUS CHALLENGE | 2020CENSUS.GOV (SEE OPPOSITE PAGE)
- 2 CITY COUNCIL MEETING | 5:30PM
- 10 PLANNING COMMISSION | 5:00PM
- 16 CITY COUNCIL MEETING | 5:30PM
- 22 PLANNING COMMISSION | 5:00PM
- 30 ELECTION DAY
BALLOTS CAN BE SUBMITTED AT A CURBSIDE UTAH COUNTY SECURED DROP BOX:
 - PROVO CITY LIBRARY | 550 N UNIVERSITY AVE
 - UTAH COUNTY ADMINISTRATION BUILDING | 100 E CENTER STREET**THERE WILL BE NO POLLING LOCATIONS ON ELECTION DAY, BUT A BALLOT CAN BE PICKED UP AT ONE OF THE DRIVE-THROUGH LOCATIONS THROUGHOUT UTAH COUNTY.**

HIDE IT, LOCK IT, KEEP IT!

#9PMROUTINE

TAKE ALL VALUABLES OUT OF YOUR VEHICLE! INCLUDING: ANY DUFFEL BAGS, GUNS, LAPTOPS, OR KEYS TO THE VEHICLE OR YOUR HOME.

CAN WE COUNT ON YOU?

Mayor Kaufusi doesn't like to lose—especially if it's money to benefit our community. But she needs your help. By taking five minutes to complete the 2020 Census, you'll make sure Provo City gets our fair share of \$675 billion in annual federal funding destined for schools, hospitals, roads, public works and other programs. But we need to make sure everyone counts!

What better way than with a friendly competition between cities to help spread the word? In a North vs. South battle, The Final Countdown: 2020 Census Challenge pits Salt Lake County (Salt Lake City and West Valley City) against Utah County (Provo and Orem), with each competing to raise their citizen response rate the most from June 1 through June 30.

To the winner, a decade of bragging rights and to the loser, service at the winning county's food bank. So, in short, this is a competition where everyone wins.

Go Provo Go!

From June 1st - 30th, community members can participate by completing their 2020 Census and can track their city's progress at <https://2020census.gov/en/response-rates>.



HOW TO PARTICIPATE

- Residents can easily and safely self-respond to the census by mail, online at my2020census.gov, or over the phone in English by dialing 844-330-2020 or Spanish at 844-468-2020.
- You're also able to complete the census over the phone in 12 other languages. Households DO NOT need an ID code to respond to the Census online or by phone - you just enter your address to get started.

Everyone wins when we respond to the 2020 Census—but only if you stand up and are counted!



ELECTIONS—IN THE AGE OF COVID-19

Make sure your voice is heard by following the safety guidelines put into place by the Utah State Legislature for the Primary Election to be held on June 30th, with ballots mailed June 8th.

- No early voting
- No same day voter registration; the deadline to register or update your address is June 19.
- Drive-thru vote service centers will be available on June 30 for those who need a ballot or additional assistance.
- Voting locations can be found online at Utah County Elections Division.
- Voters will have their ballot counted if it is postmarked on or before Election Day (it is typically one day prior to the election).

CLASS F BEER LICENSE REFERENDUM

On April 16, 2020, some citizens of Provo City filed a referendum application seeking to have Ordinance 2020-13 referred to the voters for their approval or disapproval at a future election.

To view the proposition information pamphlet or for additional information, please visit referendum.provo.org.



RECYCLING RIGHT!

REDUCE, REUSE, RECYCLE!



ARE YOU RECYCLING RIGHT?

Thank you to our Public Works department for their online social media campaign in May teaching us all how to recycle right.

HERE'S WHAT WE LEARNED:

Recycle Right by following the R's of Sustainability: Reduce, Reuse, Recycle, Repeat In 2019 Provo's Sanitation department collected 21,483 tons of garbage and 2,574 tons of recycling. About half of what we throw away can be recycled.



WHAT CAN I RECYCLE?

NOT IN THE BIN

- PLASTIC BAGS AND WRAPS
- GLASS BOTTLES AND JARS
- ELECTRONICS
- TEXTILES
- WAX COATED CARTONS

NOT RECYCLABLE

- WET MATERIALS
- FROZEN FOOD CONTAINERS
- PAPER MILK & JUICE JUGS
- FOOD CONTAMINATED ITEMS
- STYROFOAM
- DIAPERS / MEDICAL WASTE

TOP 10 IN THE BIN

- 1 - CARDBOARD
- 2 - MIXED PAPER
- 3 - FOOD BOXES
- 4 - MAIL
- 5 - ALUMINUM CANS
- 6 - STEEL CANS
- 7 - DRINKING BOTTLES
- 8 - MILK JUGS
- 9 - PLASTIC CONTAINERS
- 10 - PAPER BAGS AND PAPER PACKAGING

PROGRAM SUPPORTERS:
RCU
Recycling Coalition of Utah



WHEN IN DOUBT, THROW IT OUT!

Provo's recycling is at a contamination rate of 42%. That means that half of what is recycled should actually be thrown away or cleaned before being put in the bin. If we could lower this to 25%, we could save \$60-\$80K a year as a city.

The Top Ten in the Bin will help you determine what should and should not be recycled in your city recycling cans.

Each can (garbage, recycling, green waste) serves a different purpose and incorrect and/or contaminated materials in yard waste and recycling can end up costing the city more money.

For more information, visit www.provo.org/recycling

City Council Corner:

RENEWABLE ENERGY POLICY

In order to meet our responsibilities to future generations and to be better stewards of natural resources and better citizens of the state, nation, and globe, we resolve as the Provo City Council that the City of Provo will pursue a goal to have a portfolio of energy sources that will be 60% green, renewable, or carbon-free by 2030. Green, renewable, and carbon-free sources include wind, solar, geothermal, hydro-electric, bio-gas, waste gas and waste heat capture or recovery, carbon sequestration, nuclear, battery, new technologies and renewable energy credits.

We request that Provo Power continue to work closely with the Utah Municipal Power Agency and that city agencies and departments work closely together to help us to meet this goal.



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