

10 Way That You Can Help to Keep Our River and Lake Clean:

1. Recycle used motor oil. Contact your local auto parts store to find out what fluids they will take.
2. Check for fluid leaks from your car. Clean up spills with cat litter, place in a bag and discard in trash.
3. Sweep dirt from walk and curb. Do not use a hose to wash debris down stream.
4. Do not use the storm drain system as a dumping place.
5. Be sure to dispose of hazardous home chemicals properly.
6. Choose water base paints. Allow paint to dry before throwing away.
7. Use pesticides and other lawn chemicals sparingly. Prevent spraying or dropping lawn chemicals on hard surface areas. Clean and sweep up spills.
8. Whenever possible, use a commercial car wash; otherwise, wash vehicle on lawn.
9. Pick up yard wastes, including leaves and grass clippings. Create a compost yard or get a City yard waste container to recycle materials.
10. Pick up pest waste and place in the trash.

Contact Information

To report a spill during regular business hours Monday - Thursday 7a – 6p contact: Provo City Storm Water at 801-852-6700.

To report a spill after hours contact Provo City Customer Service by dialing 311.

For general storm water program information contact the Storm Water Quality Program Manager at 801 852 6733, check out our website <https://www.provo.org/departments/public-works> Our office are located at 1377 S 350 E, Provo.

For waste disposal questions contact: South Utah Valley Solid Waste District at 801-489-3027 or visit the following website: <https://www.suvswd.org/what-to-do-with>



Provo City Storm Water



As of August 2013 there are more than 200 miles of underground storm drain piping in Provo City. There are also several miles above ground in open drainage channels (ditches) used for storm water conveyance.

Every year there are more storm drainage systems installed as part of new development and City-funded capital improvement projects.

Our storm water systems discharge directly to Provo River, Utah Lake and the Provo Bay Area.

Does the storm water pass through a treatment plant as does sewer?

No, there are no treatment plants for storm water. Storm water flows directly out to the Provo River and Utah Lake. Detention basins, wetlands, landscaped areas, oil separators and other types of sediment traps are a small part of the storm drainage system, but the majority of the water that discharges to Utah Lake remains untreated.



Why don't we have a storm water treatment plant?

A storm water treatment plant is not a cost effective method for cleaning up storm water. The most effective way to prevent storm water runoff from pollution the waters downstream is to implement practices such as:

- > Educating the public and involving them in water quality efforts.
- > Implementing programs to *prevent* storm water pollution.
- > Creating city-wide regulations that will address any storm water pollution prevention.

Storm Water Fees – What are storm water fees?

In an effort to determine the average hard surface area (rooftops, driveways, etc.) of a single-family home, a random survey of 100 single-family homes in Provo City was performed. The average area (3,200 square feet) was then assigned to represent 1 ESU (Equivalent Service Unit). Each property throughout the City is assessed a monthly storm water fee based on the following criteria:

- > Each single-family home is assessed 1 ESU.
- > ESU's for each commercial properties are determined by dividing the total hard surface area by the average are, 3,200 square feet.
- > Each home or commercial property is billed the current user rate times the number ESU's assessed.

Why Storm Water Fees?

The Provo City Storm Water Division is responsible for the operation, maintenance, and upgrading of the continually increasing storm drainage system. The Storm Water Division also has responsibility for implementing and monitoring systems to prevent flooding and erosion. The storm water fee is used to cover the costs of equipment, personnel and materials necessary to implement these programs.



How is it spent?

The storm water fees are used in the maintenance and construction of City-wide storm drainage and flood control systems. This includes marking and identifying storm drainage systems, sweeping streets, jetting and vacuuming existing systems, removing debris from structures, design and installation of new systems, development review, future master planning, and public education.



Be the Solution – Prevent Storm Water Pollution.