



Exceptional Care for an Exceptional Community

Provo has received many accolades and awards in recent years such as #1 Best Performing City in America; #1 Most Charitable City; #2 Safest City in the U.S.; #2 Best Place to Live; #3 Best Run City, #3 Most Neighborly City and on and on. It is obvious that Provo is a great place to live and do business.

As we look at these various awards, there are several key elements that are continually acknowledged 1) the City provides an exceptional level of service to the residents and 2) the residents provide exceptional care to each other as neighbors and friends and fellow residents.

For example, Provo is the #1 Most Charitable City in America. The primary factors in this ranking are the amount that residents donate to charitable causes and the number of hours that residents spend on volunteer efforts. In other words, Provo residents look out for one another and neighbors help neighbors. If someone is in need, Provo residents are there to help. Clearly an Exceptional Community

Adding to the fact that Provo's neighborhoods are neighborly and helpful is the fact they are also safe. Provo has been designated as one of the #2 Safest City in the U.S.; This illustrates the exceptional efforts by the City's Police force. But it also highlights the cooperation by residents to watch out for one another and to provide needed help and support to law enforcement. When the new Provo City Hall was built with Public Safety at the forefront, it set a standard for the nation on how this community supports law enforcement and fire services.

Another example of a quality service provided by Provo City that is built on the exceptional participation and engagement of the residents is Provo Parks and Recreation. This Department received the award as the #1 Parks and Recreation Program in the United States. This award was based on various factors including program development and resource management. But key factors were also the exceptional local volunteerism and community engagement. Mayor Michelle Kaufusi stated, "Not surprisingly, it was Provo's community engagement and support that was and will always be a key factor in our success."

The examples go on and on. However, the point is that Provo is exceptional in many, many areas. The pillars of this exceptionalism are the outstanding services provided by the City, but more importantly the outstanding Provo residents that are neighborly, helpful, and willing to share time and resources to make this an exceptional community. This is the heart of what Provo has always been and continues to be. **Yet another great Provo Advantage!**