



New Provo City Mission Statement

‘Welcome Home’ is the Provo City motto. It reflects how we hope all feel in Provo—whether resident, business, visitor or City employee.

The people of Provo are its ‘secret sauce’ to success and you’re also the reason we work hard to make our community an attractive choice to live, work and play.

There are more than 20,000 incorporated communities in America, with many struggling. Others, like Provo City, are community building together and achieving national accolades for their efforts.

Milken Institute recognized Provo City as the nation’s “Best Performing City,” for the second year in a row (2020, 2021). I was honored to accept the top award amongst other deserving cities including Austin, Miami, Denver and Los Angeles.

To continue this successful service, however, we are setting our standards even higher—to be exceptional.

This new standard is now the driving force behind our first ever Provo City mission statement:

Exceptional care for an exceptional community

I can’t think of a better word to describe my expectations for our service delivery to our residents because we ARE an exceptional community—and by working together, we will remain one.

“Exceptional results arrive only when exceptional people put in exceptional effort. It never arises by accident or good fortune.”

- Peter Thomas

KINDNESS Starts here



FEB 13-18
KINDNESS WEEK

Is coming up!
Find ways to
spread kindness
in your community!

Follow:

f @ @provokindness

Get more information at
provokindness.org



Have you taken advantage of
Provo Power's
GreenXchange Rebates?

Did you know that gas-powered
snowblowers are a contributing
factor of inversion during the
winter months in our community?

Trade in your gas-powered yard
equipment for battery-powered and
get some great rebates!

Terms & Conditions apply.

Please see

www.renewchoice.com/exchange-program/
for more details.



SMALL BUSINESS RELIEF - RECOVERY PROGRAM

PROVO CITY HAS RECEIVED
CDBG-CV GRANT FUNDS TO
ASSIST SMALL BUSINESSES
THAT HAVE BEEN
AFFECTED BY THE COVID-
19 PANDEMIC.
FINANCIAL ASSISTANCE IS
AVAILABLE TO SMALL
BUSINESSES TO HELP
COVER OPERATING COSTS.
ELIGIBLE BUSINESSES MAY
BE AWARDED UP TO THREE
MONTHS OF OPERATIONAL
COSTS!

✦ Scan the QR code for more information ✦





Rec Center Membership Promotion

During the months of December and January you can buy a 12-month paid-in-full membership and get an extra month free!
See Rec Center staff for details

CHRISTMAS TREE PICKUP



Christmas Tree Pickup begins January 2nd and goes until January 26th. Sanitation crews will only pick up green, unflocked, and undecorated trees. Christmas trees need to be placed on the curb to be picked up.

Provo's New City Hall Receives Industry Praise

Not only does the new five story Provo City Hall and Public Safety Headquarters, located on Center Street and 500 West, catch attention, but it is also earning industry praise for its design and functionality.

Utah Construction & Design magazine highlighted Provo City Hall in its August/September 2022 issue.

Multiple Use Functionality with Timeless Design

"The combination of public safety combined with city hall functions makes it very unique. The separation of all the security was quite a challenge...with a good solution [being] public safety on one side and city on the other side."

A dynamic four-story lobby space designed around a "slot canyon" concept turned out to be an incredible visual highlight that worked well within the space constraints.

Making Public Safety the Priority

"Police, public safety and 911 emergency operations spaces... meet the national standards of the Commission on Accreditation for Law Enforcement Agencies—both from a functional and physical facility standpoint."

"A powerful 2.5-MW diesel generator provides backup for critical functions, ensuring continued operation during power outages or other catastrophic events. The data center was engineered for 99.99% reliability."

"Structurally, the building is designed to withstand a major seismic event with a structural steel and buckling restrained brace system with concrete on metal decking. Exterior finishes of steel, concrete, brick, GFRC, EIFS, and an aluminum storefront offer a strong aesthetic appeal."

Net Zero Sustainability

"Another highlight is that the building was designed to meet stringent net zero sustainability standards for emissions. The all-electric building required a complex energy model along with specialized HVAC and cooling systems."

On-Time and On-Budget

"We experienced the worst construction influences in my lifetime—the pandemic, labor shortages, supply chain disruptions, and inflation—yet this project was on time and on budget."

EGRESS WINDOW PROGRAM

An egress window is a window or a window well large enough, as defined by local building codes, for exit or entry in case of an emergency.

The CDBG/HOME Division of The Development Services Department is providing egress window loans/grants for low to moderate-income owner-occupants of single-family residential properties within the City.

Want more information? Visit our website at Provo.org/egresswindow



2023 SANITATION HOLIDAYS

NEW YEAR'S DAY	1/1/23	Sunday	Regular Schedule
MEMORIAL DAY	5/29/23	Monday	One day late all week
4TH OF JULY	7/4/23	Tuesday	One day late for Tues-Thurs pickup
LABOR DAY	9/4/23	Monday	One day late all week
THANKSGIVING	11/23/23	Thursday	Thursday pickup on Friday
CHRISTMAS	12/25/23	Monday	One day late all week

Holidays not listed will be on the Regular Schedule

CLEANUP DAYS

CHRISTMAS TREE PICKUP	Jan 2 - Jan 26
GREEN WASTE PICKUP	Feb 27 - Nov 30
SPRING CLEANUP	Mar 20 - April 29
FALL CLEANUP	Sep 25 - Nov 4
LEAF BAG PICKUP	Nov - Dec

**GET TIPS FROM THE
FIRE DEPARTMENT ON
CHRISTMAS TREE SAFETY
AT *PROVOCONNECT.COM***



The purpose of the Neighborhood District Program is to provide for public participation and involvement in Provo City affairs and to provide a mechanism for communication between the City Council and the public. This update to the former Neighborhood Program goes into effect January 1, 2023.

The Neighborhood District shall work to:

- Identify and build on the strengths and assets of each Neighborhood in order to solve local problems and meet local needs and desires.
- Bring Neighborhood residents and other local stakeholders (including Neighborhood businesses and residential landlords) together to achieve the shared goals of the Neighborhood District Program.
- Bring other non-governmental organizations and local nonprofit organizations to help deliver services that are needed by residents within their Neighborhood District area.
- Create opportunities for community building among residents (i.e., service projects, beautification efforts, social activities, etc.)
- Organize yearly social activities for the individual neighborhoods within their boundaries.



**Scan here or visit
provo.org/NDPApplication
to apply!**