



CONGRATULATIONS TO, DOUGLAS G. HAMILTON, ONE OF THE PROVO CITY PHOTO CONTEST WINNERS, FOR MAKING THE COVER.
TIMPANOGOS GOLF CLUB NOW OPEN!

Trust Through Transparency

Government must be open and accountable to citizens. Transparency leads to citizen trust which is crucial for a strong community.

Citizen communication is always at the heart of good government, and must remain so in spite of budgetary challenges or limited resources.

In this challenging economy, we're all experiencing rising costs and shortages, with Provo City needing to "tighten its financial belt" as we're all doing.

Accountability to Provo residents means always being wise stewards of taxpayer dollars, including cost-effectiveness in citizen outreach. Our monthly newsletter, Provo Connect, is currently mailed with city utility bill to save mailing costs. While we have a website and are active on social media, Provo Connect is the only ongoing printed information due to its benefit of reaching all citizens directly. But, convenience comes at a cost, with printing and mailing adding significant expense.

Effective communication shows citizens how we are minimizing costs while maximizing service.

Saving Money To Communicate Better



Economic Reality = Costs Increasing

Paper cost increasing by 40%



Cut Costs

By Reducing Newsletter from six to four pages

Embrace Technology

By using cost effective online platforms and electronic outreach



YOUR PROVO CONNECT[ION]

We all lead busy lives—making it challenging to keep up with community news that matters to you!

Thank you to all who completed the Citizen Communications Survey. Your feedback is already improving our outreach with added convenience at a cost-savings.

What You Said

80% of citizens said they lacked time to read the **ENTIRE** newsletter

39% of citizens said that they prefer **ELECTRONIC** communications

How We're Improving

Provo Connect Online Newsletter

We will still be providing cost-effective printed newsletter in utility bills, but for those on-the-go, an online version is easily available by EITHER scanning the QR code or visiting ProvoConnect.com.

Provo Connect E-Blast



Provoconnect.com



Scanning a QR Code is as easy as 1, 2, 3!

1. Hold smartphone camera above QR code
2. Smartphone will automatically scan code and display website
3. Click on website

OR visit ProvoConnect.com directly.

DID YOU KNOW PROVO HAS ELECTRIC VEHICLE CHARGING STATIONS?

LEARN MORE ON PROVOCONNECT.COM

WEATHER READY

When a storm is coming, you don't want to run out of supplies like food, water, and snacks. Having extra supplies is as easy as picking up a few extras every time you go food shopping.

Find out more information on how to prepare for emergencies at Ready.gov. 'Scary Simple' is campaigning to educate Americans how to prepare for and respond to emergencies. We strive to empower families to develop a plan to communicate in the case of a disaster.

FIND MORE INFORMATION ON



PROVOCONNECT.COM



pruvo

AIRPORT

OPEN HOUSE

Provo City is taking flight!

JOIN US FOR A FUN-FILLED PUBLIC OPEN HOUSE AND A FIRST PEEK AT PROVO'S NEW AIRPORT TERMINAL.

REFRESHMENTS & GIVEAWAYS

MAY 7, 2022

11AM - 1PM

1331 S SKY WAY

PROVO, UT 84601



Newly Inaugurated Officials

More information on Provoconnect.com



Michelle Kaufusi
Provo City Mayor

Rachel Whipple
District 5

Katrice MacKay
Citywide

George Handley
District 2

PROVOLOGY 101

TAKE A CLOSER LOOK AT PROVO

City services impact us every day. From turning on faucets to driving down well-maintained streets, our quality of life depends on successful delivery of high quality, reliable core services. Even though we rely on city services, few know how they are delivered.

Our citizens' academy, Provoology 101, gives a behind-the-scenes, hands-on experience of how city facilities operate.

Learn more at Provoconnect.com/provology and join us next Fall!

RENTAL QUESTIONS?

VISIT PROVOCONNECT.COM



SharedSolar

Community-Owned Solar

NOW AVAILABLE

It's a win-win scenario for Provo residential electric utility customers! SharedSolar offers customers the option to lease solar panels from Provo's community solar farm instead of installing rooftop solar on their homes. Provo is excited to offer this optional renewable alternative for those who want to generate renewable energy on the electrical grid without expensive up-front capital or financing costs.

Learn more at renewchoice.com



CITY COUNCIL

2022 Meeting Schedule

March 29	August 23
April 19	September 6
May 3	September 20
May 17	October 4
June 7	October 18
June 21	November 1
July 12	November 15
July 26	November 29
August 9	December 13

**Additional work meetings may be held in May and June to discuss the budget

View meeting details, agendas, and materials at agendas.provo.org

SPRING CLEANUP 2022

DATES & LOCATIONS

- MAR 28 - APR 2 | 950 W 1280 N | LIONS PARK
- APR 4 - APR 9 | 2027 W 820 N | POLE YARD
- APR 11 - APR 16 | 2620 N 1200 E | ROCK CANYON PARK
- APR 18 - APR 23 | 2620 N 1200 E | ROCK CANYON PARK
- APR 25 - APR 30 | 100 N SEVEN PEAKS BLVD | PEAKS ICE ARENA
- MAY 2 - MAY 7 | 1150 S 1350 W | FOOTPRINTER PARK
- MAR 28 - MAY 7 | 1625 S INDUSTRIAL PKWY | COMPOST YARD

TAKE ADVANTAGE OF PROVO'S ANNUAL SPRING CLEANUP!

Separate yard waste and metals from trash and dispose of the material in dumpsters at six locations throughout the city from Mar 28 - May 7, Mon-Fri from 8AM to 6PM and Sat 8AM to 3PM. Dumpsters at the Compost yard are available during the fall cleanup from Mon-Sat from 7AM to 5PM.

Please do not dump after hours. Dumpsters will be closed nightly, it is unlawful to leave items on the ground. Illegal dumping costs thousands of dollars at the expense of Provo taxpayers and possible discontinuance of the program.

YARD WASTE COLLECTION

Turn your organic yard waste into plant nourishing compost. To sign up for green can yard waste collection, call Customer Service at 311 or (801) 852-6000.

Green cans are picked up once a week from Feb 28 - Dec 1. No trash or lumber/construction materials are allowed in the green can

TRANSFER STATION

Provo City residents may take trash directly to the South Utah Valley Solid Waste District transfer station (2450 W 400 S, Springville) free of charge using the coupon on this page, Mar 28 - May 7, during normal business hours, Mon-Sat, 7AM to 6PM. Cover loads to avoid a \$4 tarp fee.

CITY COMPOST YARD

The City Compost Yard is located at 1625 S Industrial Pkwy, Provo and is open Mon-Sat 7AM-5PM during Spring Cleanup. After the cleanup is over it will only be open Fri-Sat weather dependent.

Depending on availability, organic compost will be on hand for purchase to residents at \$3 per yard, and to nonresidents at \$6 per yard.

Green waste drop-off is available for residents free of charge during Spring Cleanup, and for a \$5 fee per pickup truck or trailer up to 16' for each drop-off after Spring Cleanup dates.

- No lumber, building material, sod, stumps, treated wood, logs over 10" in diameter or trash is accepted at the compost yard.
- No loads from commercial haulers or landscapers will be accepted.

UNACCEPTABLE ITEMS

Do not dispose of rocks, tires, concrete, tree stumps, refrigerators, freezers, air conditioners, or household hazardous waste such as pesticides in the dumpsters or at the transfer station. Call Provo City Customer Service at 311 or (801) 852-6000, or the transfer station at (801) 489-3027 for information and questions about what is acceptable.

TRANSFER STATION COUPON

Coupon is good for one pickup truck or single-axle trailer load of mixed household trash at South Utah Valley Solid Waste District at 2450 W 400 S Springville, UT (801) 489-3027. MUST SHOW PROVO ID (driver's license or utility bill). All loads must be covered as required by the transfer station. For larger loads, this pass will only cover the first \$10.00 of the station's fee and the user must pay the difference. Multiple dump passes CANNOT be combined to pay for larger loads. No commercial loads; residents only.

Name _____

Address _____

Coupon Effective 3/28/2022-5/7/2022 *Physical copy of coupon required

