



9/27/2023

NOTICE
AIRCRAFT LANDING FEE BILLING AND PAYMENTS CHANGE

Dear Provo Municipal Airport Aircraft Community:

On October 1, 2023, Provo Municipal Airport (“KPVU”) will transition to using PLANEPASS® for general aviation landing fees. PLANEPASS® is a purpose-built aircraft billing solution from Vector Airport Systems (“Vector”) for billing and accounts receivable management. Vector’s PLANEPASS® team will bill and manage all payments for KPVU’s general aviation landing fees incurred October 1, 2023, and thereafter. Accompanying this notice is the official “Authorization to Bill” letter. Please note that, currently, PLANEPASS® applies to landing fees and not any other fees issued by the Airport. Payments for landing fees made at the Airport or to the Airport will not be accepted.

Landing fee rate is \$1.03 per 1,000 lbs. rounded for aircraft with an MLW of 12,501 lbs. and above

Military aircraft, Medical transport, Federal and Utah state government aircraft are the only aircraft exempt from landing fees.

“Landing Fees” is a commonly used term that refers to aircraft operating fees. **“Landing fees” for KPVU are currently charged using the time of arrival. Please be aware that touch-and-gos are considered arrivals and thus are billed.**

Vector will send invoice(s) in October for September’s billable landing fee activities and all billable activities thereafter to the **aircraft’s operator or management company**. Vector will issue invoices no later than the 11th business day of the following month for the previous month’s activities.

For more information on making payments and to update your billing contact information, please visit Vector’s self-service portal at <https://payment.planepass.com>. If you need to contact Vector, please use billing@vector-us.com or call 1-888-588-0028 x700 or Opt 01. Vector has an in-house, US based customer service staff who are always available Monday through Friday, 9am EST to 5pm EST, excluding most US federal holidays, the Friday after US Thanksgiving and Christmas Eve.

Please do not hesitate to contact Rustie Weinberg at the Airport Administration office rweinberg@provo.org or at 801-852-6715 should you have any questions regarding this Notice.

Sincerely,


Brian Fogersen, Airport Director