



Stepping Up Our Game

In sports, you sometimes hear about once-in-a-generation players. Well, effective July 1, 2023, BYU sports has experienced a once-in-a-generation transition, to becoming a member of a Power 5 athletic conference, namely the Big 12. I know, you may not be a sports fan. The truth is that I'm not much of one either, which is pathetic because my husband and all five of my kids were college athletes. But hear me out on why this is relevant to all of us in this community.

First a little background: football is the king of college sports, bringing more attention and revenue than any other sport by a long shot, and in college football, membership in a Power 5 conference is more than a badge of honor; it brings an additional pathway to elite bowl games and enhances a school's national profile and recruiting. For decades, Cougar fans have awaited this day, and finally it has arrived.

As you know, Provo is a college town, and although we love all our institutions of higher education, BYU is clearly the dominant force, with about 34,000 students and 2400 full-time employees, on a 560-acres campus. And it is much more than an educational center; it provides jobs, culture (think of its museums and performing arts), and countless other benefits to our community.

With membership in a Power 5 conference will come new visitors. Fans of teams in the Big 12 are known to travel well, and many of them will be coming to experience a game at LaVell Edwards Stadium.

With this influx of guests and exposure, it's my hope that we will each recognize this as an opportunity to put our best foot forward. In my mind, there is no good reason why Provo shouldn't secure a reputation as the best place in the nation to attend an away game. The setting of the stadium, flanked by mountains, is spectacular. Our players and fans should display the highest levels of sportsmanship and hospitality. And I would love if we, as residents of this community would even use this as an opportunity to spruce up our yards and otherwise enhance the beauty of our beloved city. It's like we've learned that guests are coming to our home: let's straighten the pillows and hide the clutter!

Provo City's slogan is 'Welcome Home'—and each one of us can help spread our community hospitality. When you see a visiting fan, please treat them the way I loved to be treated at away games: with warmth and friendship. In sum, let's all lean into the excitement of this moment. Let's use it as an opportunity to feel a shared sense of community pride. And let's step up our hospitality and friendliness to visitors. Thank you for being a part of this incredible place we get to call home—and for anything you can do to help us capitalize on this opportunity as a community.



2023

CONNECT

GET INVOLVED WITH



ATTEND A COUNCIL MEETING



FOLLOW OUR SOCIAL MEDIA



JOIN OUR EMAIL LIST



PARTICIPATE IN THE NEIGHBORHOOD DISTRICT PROGRAM



SAVE WATER. SAVE MONEY.

CHECK OUT OUR WATER EFFICIENCY PROGRAMS TO LEARN HOW YOU CAN BECOME WATERWISE AND REDUCE YOUR WATER BILL.



Where can I post signs in Provo?

Allowed: Private property

Not Allowed: Any sidewalk, curb, "parking strip" (the area, if any, between a sidewalk and curb), street lamp post, hydrant, tree, shrub, tree stake or guard, bridge, electricity or telephone pole or wires or poles appurtenant thereto, drinking fountain, street sign or traffic sign, public park, or any other public property.

City Staff may pull signs in areas that are not permitted. If your sign was pulled, please visit our Customer Service Department located on the first floor at City Hall, 445 W Center Street.

Signs will be discarded each Friday by close of business

For more information please visit:
<https://provo.municipal.codes/Code/9.13.170> or scan the QR code below.



COVEY CENTER for the ARTS

July 27 - Aug. 19

DIAL M FOR MURDER



Thurs. - Sat. & Mon. | 7:30 PM

(801) 852 - 7007 | coveycenter.org

Provo's Annual Road & Sidewalk Maintenance Projects



Did you know there are over 650 miles of city-owned lane miles and about 155 miles of sidewalks that the city maintains? Every year Provo's Engineering Division puts together maintenance and repair projects to address the needs of our existing roadways and sidewalks. Engineering plans maintenance projects by going through their database, which includes the studies on the conditions of sidewalks and roads, citizen comments, and coordination with planned development and utility projects. The City prepares a 5-year plan that is updated each year.

These plans also are prioritized based on school routes, high usage, the severity of the hazard, and areas with ADA needs. With a limited budget projects are grouped together in designated areas to address as many concerns as possible. This year the City has spent around \$500,000 on concrete repairs by replacing approximately 3,500 feet of curb and gutter, 15,000 square feet of sidewalk, and 65 ADA ramps. The road maintenance portion had a \$2.6 million budget. These projects included 5 miles of mills and overlay, 35 miles of crack seal, 8.5 miles of microsurfacing, and 12 miles of additional pavement preservation treatments. These projects help extend the service life of our roadways and sidewalks improving accessibility for all.

IT ISN'T CHEAP TO BE THIS COOL

Why is my utility bill so high?



Heating and cooling a home averages around 44% of total home energy use. With temperatures reaching well past 100 degrees, customers should be careful when running any appliances that would increase their energy use during peak hours.



Appliances and lighting account for the remaining 56% of the total energy use in a normal household. If an appliance is more than 10 years old, the efficiency of that appliance may decrease significantly and require more energy to do its job. Not all appliances use the same amount of electricity.

Is the number of days greater than other months in question? Billing Cycles can range anywhere from 27 to 33 days. A cycle may be shorter or longer so as not to make a bill due on a weekend or holiday.



If you leave your home for an extended period on vacation, remember that any appliance you leave plugged in will continue to use electricity. Water heaters, freezers, refrigerators, HVAC systems, landscape irrigation, and even DVRs continue to draw electricity if connected. Most of us note that the TV and lights were not left on, but we forget about other everyday items.



Review the kilowatt hour (kWh) history for the last 13 months. This history is provided on every bill and can also be found at myusage.provo.org.

If you have any questions regarding your utility bill feel free to review your bill on myusage.provo.org or by calling Customer Service at 3-1-1

ARE YOU PREPARED?

BE DISASTER READY: MAKING THE RIGHT CALL TO 911

As part of our ongoing mission to ensure the safety and well-being of our community, we're sharing some critical guidance on how to use our emergency services effectively, particularly in the event of a major disaster.



WHEN TO CALL 911

Call 911 when you are experiencing or witnessing an immediate, life-threatening emergency. This can include fires, serious medical situations (such as heart attacks, strokes, or uncontrollable bleeding), violent crimes in progress, or any situation that urgently requires police, fire, or medical assistance.

WHEN NOT TO CALL 911

Please refrain from calling 911 for non-emergency situations or to report incidents that don't pose immediate threats to life or property. This includes power outages, broken water mains, or inquiries about road conditions. For these issues, please contact the relevant city services department or check our city website for updates.

If you're unsure whether your situation is a genuine emergency, err on the side of safety and call 911. But remember, tying up emergency lines for non-emergencies could delay help for someone who truly needs it.



IN THE MIDST OF DISASTER

In a large-scale disaster, if you and those around you are safe and not in immediate danger, please refrain from calling 911. During these times, check with local news outlets, social media channels, and our official city website for updates. Reserve the 911 line for those in immediate danger. During a crisis, our emergency call centers can be inundated with calls, making it even more vital for everyone to understand when and why to dial 911.



REMEMBER

Your actions can save lives. Proper use of our emergency services can ensure help gets to where it's needed most during a disaster. Together, we can be better prepared and more resilient in the face of emergencies. Stay safe, informed, and ready to help make a difference when it matters most. For non-emergencies please call [\(801\) 852-6210](tel:8018526210).

