

# PROVO CITY LIBRARY

ANNUAL REPORT  
FISCAL YEAR 2022-2023



# DIRECTOR'S STATEMENT

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This year, the Provo City Library celebrated its 22nd birthday at Academy Square. It is hard to believe we've been here that long. I remember our grand opening celebration and the excitement of moving into such a spectacular space. We moved all the books in, situated ourselves at our service desks and office spaces, and prepared for a new chapter. It doesn't really feel like that long ago even though it has been a couple of decades now!



When we left the building on Center Street we were smaller, less focused on programming, and had a limited number of services. I love looking back and seeing how far we have come. Our services, collections, and programs have all expanded to provide so much more for our exceptional community.

Through those years, as you can imagine, we have had hundreds of wonderful employees join our team. Each has added their passion for service and their love for this community. Those delightful people have helped us become who we are now. Some worked to create our legendary Fairy Tea, others puzzled our escape rooms into existence, and still others spent hours selecting the books that make up our amazing collections.

So much time and effort have been put in by the library staff now and in the past to help us develop into the organization we are today. When you look at our annual expenses, you will see that over 60% of our budget goes to the employees who dedicate themselves to giving their best each day. I am so lucky to be among them.

We are so proud of the beautiful building we work in. It is a landmark in our community and a symbol that means a great deal to many of our residents. But it is the busy staff inside the building that bring life to the services we provide. We would like to thank each of our residents for the support we feel. Please come visit us. Take advantage of the services and programs we provide. We're here for you and there is nowhere else we would rather be!

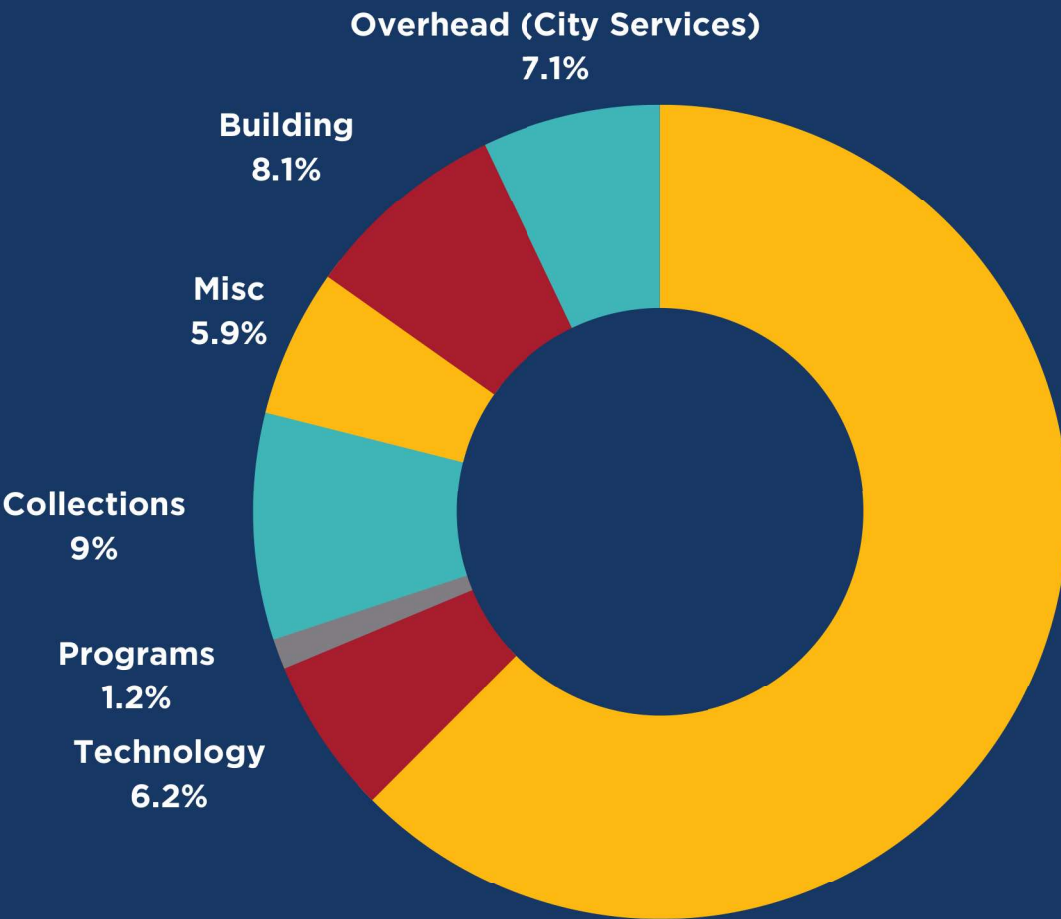
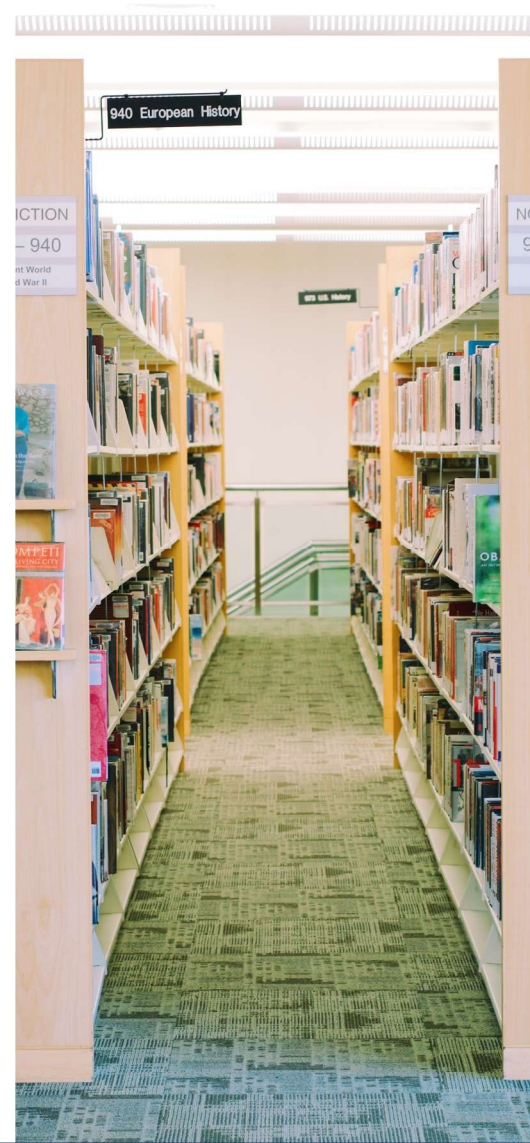
**CARLA GORDON**  
LIBRARY DIRECTOR

# FINANCIAL OVERVIEW

This year we asked the City Council to raise the levy for the Library. We do not take this request lightly and are grateful for a supportive community interested in maintaining our building and services. Our goal is to be your best-performing investment.

With your additional support, the Library remains in strong financial condition. We are proud to offer this community a host of resources and programs and a beautiful, well-maintained building to enjoy them in.

## YOUR DOLLARS AT WORK



### BUDGET BREAKDOWN

With a budget increase, you may be wondering where your money goes. Here is a general spending breakdown.

**Salaries**  
**62.5%**

## PROGRAM BREAKDOWN

Types of programs we offered in fiscal year 2023 (this infographic is not exhaustive, even if the programs we offer are!).

## STORY TIMES



# 514

## OUTREACH

# 445



## ON-DEMAND PROGRAMS



# 382

LEARN IT @ YOUR LIBRARY

## 28



PERFORMANCES

## 26



## BOOK CLUBS



## 39

## STEM

# 143



## FUN & GAMES

# 109



## ARTS & CRAFTS

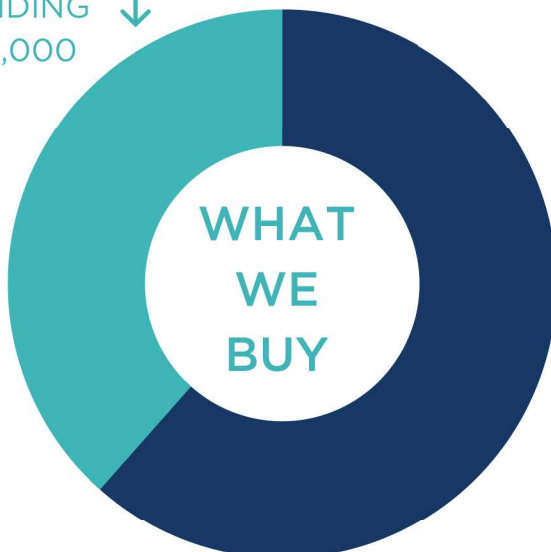


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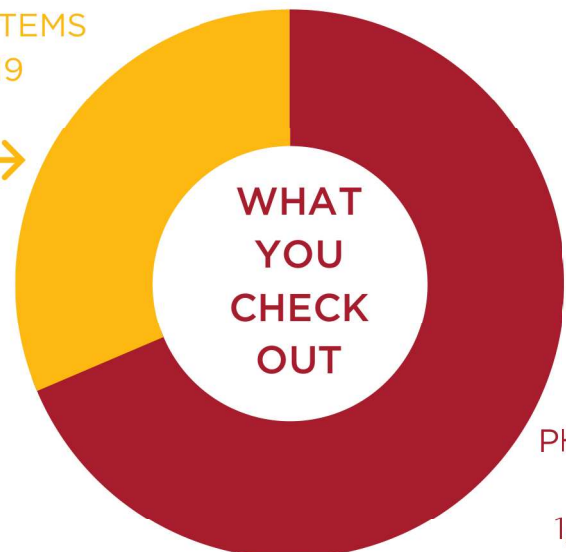
## THE PHYSICAL DIVIDE

Our collection is always growing; one of the great shifts we've seen over the last decade is an increasing focus on lending digital and streaming products rather than physical items.

DIGITAL SPENDING  
\$173,000



DIGITAL ITEMS  
535,219



PHYSICAL SPENDING  
\$277,000

PHYSICAL ITEMS  
1,169,806

# 2023 HIGHLIGHTS

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## ON-DEMAND PROGRAMS

As a Library, one of our goals is to meet you where you're at and be a resource when you need it. This year, we've had an increased focus on anytime or on-demand programs. These include programs like our escape rooms or virtual reality sessions that you are able to schedule ahead of time and come enjoy at the library. It also includes things like our boxes and creator kits that are available to use any time the library is open.

There's always something to do at the Library!

**[provolibrary.org/escaperoomstoursandmore](https://provolibrary.org/escaperoomstoursandmore)**

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## NEW RESERVATION SYSTEMS

Organizational systems are hard to brag about but can have a big impact. This year, we made a change in how we handle reservations for many of our non-book resources (telescopes, projectors, cameras, binoculars, etc.) and our book club sets. Our new system allows for more intuitive and responsive scheduling, giving you the option to schedule a specific date you'd like to use these resources rather than waiting in a hold queue for a long time.

Our "things" are still in high demand and are occasionally hard to get, but we hope this change has made a positive difference!

**[provolibrary.org/telescopesgamesandmore](https://provolibrary.org/telescopesgamesandmore)**



**FY 2023  
BY THE  
NUMBERS**



**1,709,025**  
items checked out



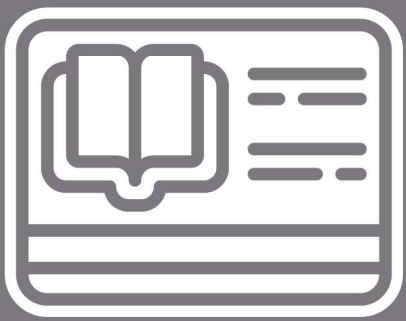
**63,791**  
total program  
attendance



**28,566**  
items added to  
our collection



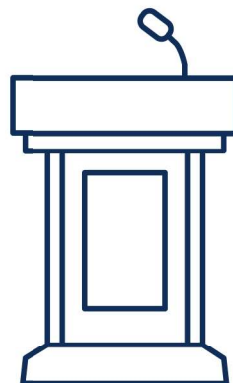
**37,767**  
computer  
sessions



**6,900**  
people signed  
up for a new  
library card



**7,858**  
study room  
uses



**740**  
room rentals